# Beyond the Basics

# How (and Why) to Build Customized Plan Selection Resources

July 14<sup>th,</sup> 2022

## **Upcoming Webinars**

#### **Small Group Workshops on Plan Comparison Tools**

 August 16<sup>th</sup> (FULL), 18<sup>th</sup>, 23<sup>rd</sup>, 2pm ET (11am PT) Registration links sent via email. Sessions capped at 30 participants; <u>please do not register for more than one</u>.

#### **Open Enrollment Series – Save the Dates**

All webinars take place at 2pm ET (11am PT)

- Households and income: Thursday, September 8
- The premium tax credit: Thursday, September 15
- Immigrant eligibility: Tuesday, September 20
- Plan design: Thursday, September 22
- Plan selection strategies: Thursday, September 29
- Preventing and resolving data matching issues: Tuesday, October 4
- Auto-renewal process on HealthCare.gov: Thursday, October 6
- Tying it all together: Thursday, October 13
- New: Spanish language webinar: Thursday, October 20



Webinar Logistics

- All attendees are muted and in listen-only mode
- To ask a question:
  - Click on the Q&A icon in the control panel at the bottom of your screen
  - Type your question into the box
- We will monitor questions and pause to answer a few during the presentation and once more at the end
- You can also email questions to <a href="mailto:beyondthebasics@cbpp.org">beyondthebasics@cbpp.org</a>
- All webinars are recorded and will be available for viewing at <u>www.healthreformbeyondthebasics.org</u>





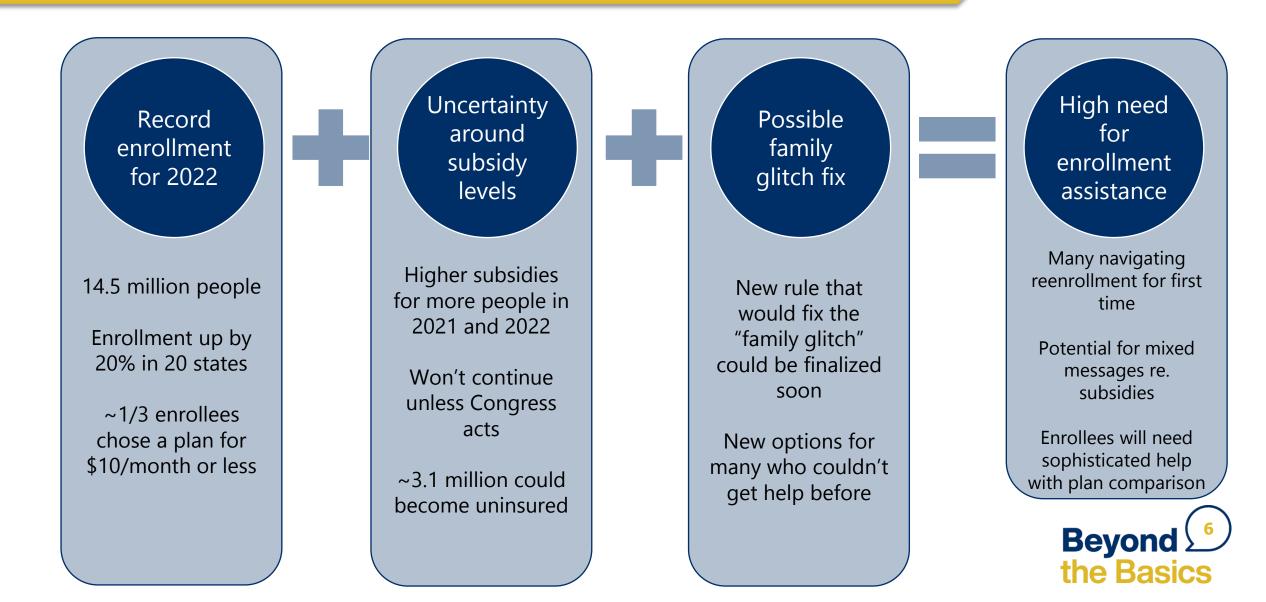
Today we'll discuss:

- Marketplace landscape heading into the annual open enrollment period
- The Big Picture Goal(s) of the ACA and Our Role as Assisters
- Resources: Audience, Function, Focus
- Building Network Overview Resources
- Building Plan Comparision Resources



## Planning for Fall Open Enrollment

## 2023 Open Enrollment Landscape



## What to do right now

Research when issuers in your area are sending renewal notices and what they will say about subsidies

#### Encourage people you have assisted to <u>return to the marketplace</u>

- Update their information (income, household size, offers of employer-based coverage)
  - Get the most accurate estimate of PTCs
  - Avoid owing some/all of their APTC back on their tax return
- Explore new health plan options
  - New issuers/plans
  - Changes to premiums and out-of-pocket costs
  - Provider network changes

Create tools to help people make sense of their options

• Hint: You don't have to wait for plans to be finalized to get started!



# An Eye on Our Prize: ACCESSIBILITY

# The enduring goal, mission and/or vision of the Patient Protection and Affordable Care Act

## **Resource Building to Ensure Accessibility**

(for individuals, community, society)

#### **Equitable and Affordable Access to Coverage and Care**

- Guaranteed & Protected Coverage
- Guaranteed & Protected Care



- Coverage & care that is equitably navigable
- Coverage & care that is equitably comprehensible





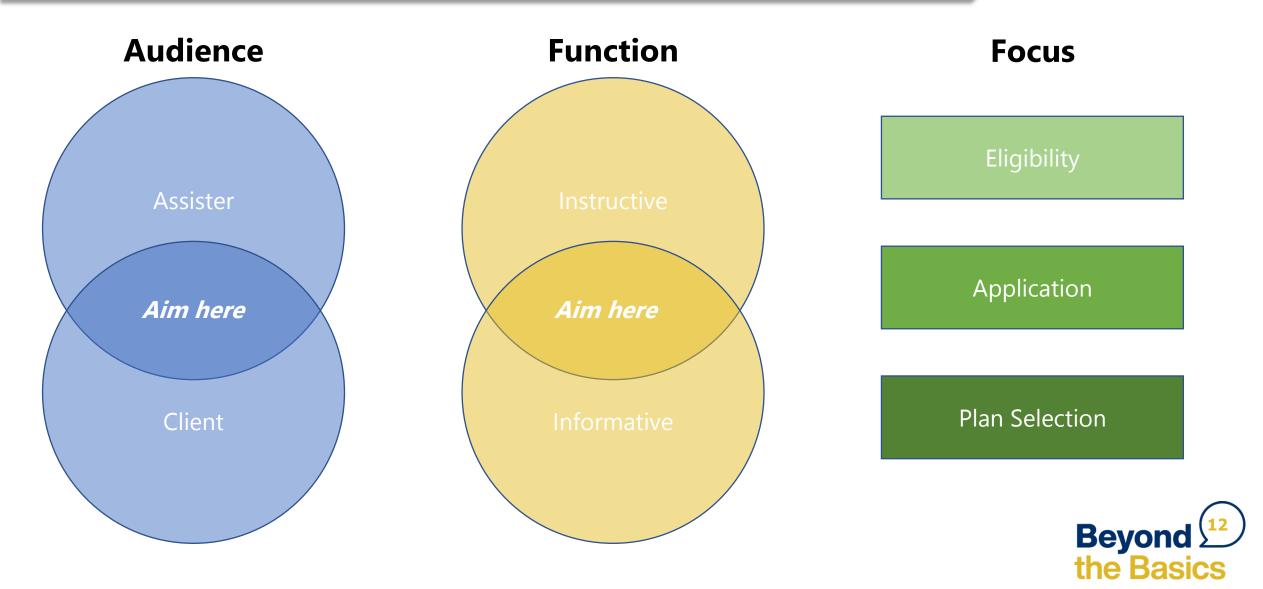
## Resources: Audience, Function, and Focus

Resource-Building Considerations

- Small scale intention of a resource vs. bigger picture; staying on message
- Streamlined version (the answer) vs. Detailed version (the explanation)
- How will the resource age?
- Who (and how) is charged with ensuring continued accuracy and relevance?
- How will assisters access/receive it?
- Creating (and distributing) versions of resources other assisters can actively and easily use
- The Resource Sweet Spot:
  - Double Duty for Audience and Function
  - Singular in Focus



## **Resource-Building Recommendations**



### Audience: Assister



July 2021

A Quick Guide to Immigrant Eligibility for Virginia Medicaid and ACA1

PROGRAM	ADULT LAWFUL PERMANENT RESIDENTS (LPRs) (Aka green card) If entered t	CHILD (<19) & PREGNANT LPRs he U.S. on or after Aug	ADULT REFUGEES, ASYLEES, VICTIMS OF TRAFFICKING, OTHERS <sup>2</sup> ISt 22,1996	CHILD AND PREGNANT LAWFULLY PRESENT IMMIGRANTS <sup>3</sup>	ADULT LAWFULLY PRESENT IMMIGRANTS (Excluding LPRs, refugees, asylees, victims of trafficking, etc.)	UNDOCUMENTED IMMIGRANTS and DACA RECIPIENTS <sup>4</sup> (Including children and pregnant women)
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ACA – Health Care Reform Subsidies (premium tax credits and cost-sharing reductions)	Eligible No waiting period During Medicaid 5-year waiting period, eligible with income below 100%.	Eligible	Eligible	Eligible	Eligible <sup>6</sup>	Not Eligible Cannot even purchase full- priced health insurance in the ACA marketplace.

#### Audience: primarily for the assister

But has secondary purpose for the client



## **Audience: Client**

### Adult SoonerCare/Medicaid for 2022

Medical, Dental, Behavioral Health and Prescriptions are covered by SoonerCare/Medicaid

New! Teeth cleaning and fillings at \$4 for each visit.

No monthly fees. Pay only as you use services

Most medical or dental services are \$4 per visit. Prescriptions \$4 each.

Sign-up before you need it to keep your costs low. (Previous bills can not be covered.)

Covers being sick -- and home, kitchen, sports, or vehicle injuries. Pre-existing conditions are covered for future treatment. No health questions on application.

#### SoonerCare for Adults (Age 19-64)

Incomes below these amounts:

(Children and Pregnant Women stay on SoonerCare at <u>higher</u> incomes.)

Size of	Weekly	2 Week	Monthly	
Household	income	income	income	
	Under	Under	Under	
1	\$363	\$727	\$1,564	
2	\$489	\$979	\$2,106	
3	\$616	\$1,232	\$2,650	
4	\$742	\$1,485	\$3,192	
5	\$868	\$1,737	\$3,735	
6	\$994	\$1,989	\$4,278	
Use gross income	before any d	eductions. Not	all types of	

income count towards total. Don't count Child Support, SNAP, TANF. Other rules, gualifications apply.  Unemployed or \$0 income adults may qualify, even if they do not have children.

- No work requirement
- No tax return filing is required for SoonerCare. Tax status is asked just to determine household size.
- For self-employed or independent contractors, income is "net" after business deductions
- New rules for 2022. If you have been denied before, apply again
- Apply at MySoonerCare.org or 1-800-987-7767

## Audience: primarily for the client

But chart's specificity serves the assister



#### From Health Navigator Program at Legal Aid Services of Oklahoma

## **Resource Function: Instructive**

#### Step 1

After two failed attempts to answer the identity verification questions, you will see this screen, which will allow you to upload documents that verify your identity immediately, such as a license or green card.

If the individual didn't bring identity verification documents to the appointment and needs to come back with their documents, you can upload the documents later by logging into their account, clicking on "My Profile," and then clicking on "Verify Now."

#### Step 2

Click "Upload Documents" and then select the type of identity verification document you intend to submit from the dropdown list. Upload the document and then click "Finish."

### your control verification will be emploited to you

Submit decuments that prove your identity

they yes approximate descenario, they like reviewed. The results a

Your identity wasn't verified.

My Profile Statistics where the statistics of th			
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## How to/Step by step

#### **Audience: Double Duty**

**Function: Instructive** 

Assister is target audience, but potentially useful for tech-savvy client

#### Step 3

Click "Return to My Profile." On this screen, you'll see a message that says "Identity verification pending." Next, select "My Applications & Coverage."





"Troubleshooting Failed Identity Verification" from CBPP, Beyond the Basics

## Resource Function: Informational, minimal context\*

#### Coverage Year 2022

0% FPL 138% 12,880 \$17,7 17,420 \$24,9	774 \$19,33			300% FPL \$38,640	400% FPL \$51,520
		20 \$25,76	0 \$32,200	\$38,640	\$51520
17,420 \$24,	020 \$261				401,020
	JSS 320,1	30 \$34,84	\$43,550	\$52,260	\$69,680
21,960 \$30,	304 \$32,9	40 \$43,92	0 \$54,900	\$65,880	\$87,840
26,500 \$36,	570 \$39,7	50 \$53,00	0 \$66,250	\$79,500	\$106,000
31,040 \$42,	835 \$46,5	60 \$62,08	0 \$77,600	\$93,120	\$124,160
35,580 \$49;	100 \$53,3	70 \$71,160	\$88,950	\$106,740	\$142,320
40,120 \$55,	365 \$60,1	80 \$80,24	0 \$100,300	\$120,360	\$160,480
44,660 \$61,6	530 \$66,9	90 \$89,32	0 \$111,650	\$133,980	\$178,640
	26,500       \$36,5         31,040       \$42,5         35,580       \$49,5         40,120       \$55,5	26,500       \$36,570       \$39,79         31,040       \$42,835       \$46,5         \$5,580       \$49,100       \$53,3         40,120       \$55,365       \$60,18	26,500       \$36,570       \$39,750       \$53,000         31,040       \$42,835       \$46,560       \$62,080         \$5,580       \$49,100       \$53,370       \$71,160         \$40,120       \$55,365       \$60,180       \$80,240	26,500         \$36,570         \$39,750         \$53,000         \$66,250           31,040         \$42,835         \$46,560         \$62,080         \$77,600           \$5,580         \$49,100         \$53,370         \$71,160         \$88,950           40,120         \$55,365         \$60,180         \$80,240         \$100,300	26,500         \$36,570         \$39,750         \$53,000         \$66,250         \$79,500           31,040         \$42,835         \$46,560         \$62,080         \$77,600         \$93,120           \$5,580         \$49,100         \$53,370         \$71,160         \$88,950         \$106,740           \$40,120         \$55,365         \$60,180         \$80,240         \$100,300         \$120,360



\*Unfortunate necessity for Eligibility Cheat Sheets

## Resource Function: Informational, minimal context\*

#### <100% 100% 150% 150+% 200% 200+% 250% 250+% 400% 401% + # \$ 19,321 \$ 25,760 Ś 19,320 25,761 32,200 Ś 12,880 S Ś 32,201 S 51,520 1 \$ 26,131 \$ 34,840 34,841 Ś 43,550 Ś 43,551 17,420 Ś 26,130 Ś Ś 69,680 **American Rescue Plan** 2 32,940 \$ 32,941 \$ 43,920 Ś 43,921 Ś 54,900 Ś 54,901 87,840 21,960 Ś Ś 4/1/21-12/31/22: 3 Limited eligibility for 39,750 \$ 39,751 \$ 53,000 Ś 53,001 66,250 \$ 106,000 26,500 Ś \$ Ś 66,251 4 New PTC to reduce PTC & 06 CSR 5 31,040 Ś 46,560 \$ 46,561 \$ 62,080 \$ 62,081 Ś 77,600 Ś 77,601 \$ 124,160 premiums to no more based on 35,580 Ś 53,370 \$ 53,371 \$ 71,160 88,950 88,951 \$ 142,320 than 8.5% of annual hh Ś 71,161 Ś Ś 6 immigration income (hhs above 400% \$ 60,181 \$ 100,300 \$ 100,301 \$ 160,480 Ś 60,180 \$ 80,240 Ś 80,241 7 40,120 status\* & otherwise PTC eligible) \$ 111,651 8 44,660 Ś 66,990 \$ 66,991 \$ 89,320 Ś 89,321 \$ 111,650 \$ 178,640 Eligible for Cost Sharing Reductions (CSR) in Silver plan CSR 73% (04) CSR 94% (06) CSR 87% (05) CSR 94% (06) some immigrant 400% **Eligible for PTC to reduce** Eligible for Premium Tax Credits (PTC) in Bronze, Silver or Gold Plan statuses = ptc premium to 8.5% 100% eligible\* 401 % + <100% 150% 150+% 200% 200+% 250% 250+% 400.00% 100%

Number in Tax Household and Estimated Income for 2022

\*Unfortunate necessity for Eligibility Cheat Sheets



## **Resource Function: Informational with context**



July 2021

A Quick Guide to Immigrant Eligibility for Virginia Medicaid and ACA<sup>1</sup>

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## **Resource Function: Informational with context**

ENR

VIRGINIA

ENR

VIRGINIA

July 2021

July 2021

VIRGINIA MEDICAID	ADU PE RESII (Ak After perior o	Overview of Health Coverage for Asylees and Refugees <i>Temporary</i> Medicaid Asylees, refugees & four other types of "Qualified Aliens <sup>7</sup> " who entered the U.S. on or after 8-22-96 are eligible for temporary Medicaid for 8 months. Their eligibility is exclusively based on their immigration status - income and resources are not used to assess eligibility during this period. - Refugees: 8 months from date of entry to U.S. - Asylees: 8 months from date asylum is granted	UNDOCUMENTED IMMIGRANTS and DACA RECIPIENTS <sup>4</sup> (Including children and pregnant women) Pregnant women Eligible All others
FAMIS/CHIP Children up to age 19 and pregnant women	FAM cover 19	Medicaid for First 7 Years After eligibility for temporary Medicaid expires, the refugee or asylee is eligible for full benefits Medicaid if they meet all other eligibility criteria. This status lasts for the first 7 years of residency in the U.S. If they later change their immigration status, they are still considered to have "seven-year" status for the purposes of Medicaid eligibility.	Not Eligible Pregnant women Eligible All others Not Eligible
EMERGENCY MEDICAID	Befor F		Eligible
ACA – Health Care Reform Subsidies (premium tax credits and cost-sharing reductions)	Non During waitin with	<ul> <li>Low Income Families &amp; Children (LIFC)</li> <li>Aged (65 and over)</li> <li>Blind or Disabled</li> <li>Child under 19</li> <li>Pregnant Woman</li> <li>Low Income Adults (Medicaid Expansion, coverage began January 1, 2019)</li> </ul>	Not Eligible Cannot even purchase full- priced health insurance in the ACA marketplace.



## **Resource Function: Strictly Informational**

#### **Foundation Communities FAQs**

Who Can Sign Up & When Plan Costs and Financial Assistance Plans' Coverage and Care The Unemployed and COBRA

4 of 5

Frequently Asked Questions

#### Will my plan cover any pre-existing conditions? Will my plan cover coronavirus testing and/or treatment?

How to Answer	Additional Information
Marketplace plans are required by law to cover essential health benefits, which include coverage of complex medical needs and pre-existing conditions.	Ten Essential Benefits that MP plans MUST cover: 1) Ambulatory services, 2) Emergency services, 3) Maternity and Newborn care, 5) Hospitalization, 6) Mental Health and Substance Use Disorders, 7) Preventative & Wellness Services, 8) Laboratory services, 9) Rehabilitation and Habilitative Services, and 10) Pediatric Oral and Vision care
Because testing and treatment for coronavirus/COVID-19 is a medical need, it must be covered by Marketplace health plans.	Minimum Value Standard: requirement for MP plans*. Requires plans to pay at least 60% of the total cost of medical services for a standard population and offers substantial coverage of hospital and doctor services. *exception: catastrophic MP plans



## **Resource Function: Strictly Informational**

#### **Foundation Communities FAQs**

Who Can Sign Up & When Plan Costs and Financial Assistance

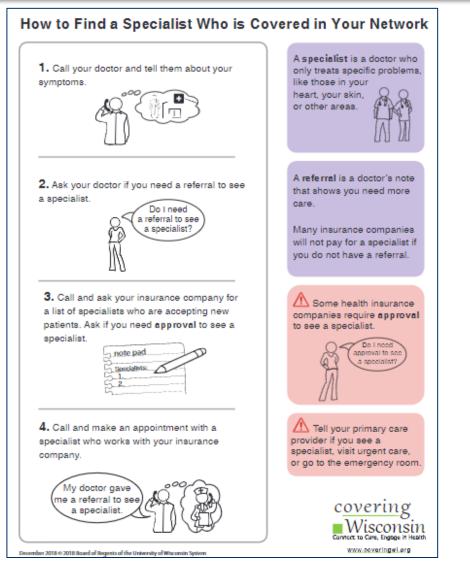
Plans' Coverand Caro

#### The Unemplo What's the difference between a Bronze, Silver, or Gold health plan?

How to Answer	Additional Information
Marketplace metal levels determine the monthly cost of the plan and the cost to use the plan to get care.	Bronze plans—least expensive monthly premiums, but highest deductible and few (if any) pre-deductible co-pays. Bronze plans are usually the cheapest and for that reason, have the highest cost of care. A Bronze plan protects you from an
Most of our program's clients qualify for significant savings using their plan to get care when they pick a silver plan.	expensive accident or medical emergency, but doesn't usually offer inexpensive care the way silver and gold plans do. Silver plans—moderately priced monthly premiums, with lower deductibles than bronze plans and often co-pays for PC visits, specialist visits and generic meds. If income estimate is between 100—250%, clients can pick a silver plan with cost
Our counselors assist with determining what plan level, and what plan, is the best fit for your individual cost and coverage needs.	sharing reductions that make care more affordable. Gold plans—highest monthly premiums, with lowest costs for care, compared to bronze and silver plans* Gold plans are the most expensive, while the costs for care are usually less than in bronze or silver plans* "Exception=silver plans with CSR



## **Resource Function: Double Duty Sweet Spot**



#### **Focus: Double Duty**

- Instructive
- Informational

#### **Audience: Double Duty**

- Guide for client
- Educational reference for assister



"Understanding Networks, Primary Care and Specialists" from Covering Wisconsin

## **Resource Focus: Eligibility**



A Quick Guide to Immigrant Eligibility for Virginia Medicaid and ACA1

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July 2021

#### Audience: Double Duty Function: Double Duty **Focus: Eligibility**



## **Resource Focus: Application**

#### Step 1

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If the individual didn't bring identity verification documents to the appointment and needs to come back with their documents, you can upload the documents later by logging into their account, clicking on "My Profile," and then clicking on "Verify Now."

#### Step 2

Click "Upload Documents" and then select the type of identity verification document you intend to submit from the dropdown list. Upload the document and then click "Finish."

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Submit decuments that prove your identity

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Your identity wasn't verified.

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#### Step 3

Click "Return to My Profile." On this screen, you'll see a message that says "Identity verification pending." Next, select "My Applications & Coverage."



"Troubleshooting Failed Identity Verification" from CBPP, Beyond the Basics

### Audience: Double Duty Function: Mainly instructive; some info

#### **Focus: Application**



## **Resource Focus: Enrollment**

#### Marketplace Plan Comparison Worksheet

Annual Projected Income	Premium Tax Credit (monthly	y)			
	Premium Tax Credit (annual)	)			
Household Size	CSR Eligible?		Yes	No	

Main Information				
	Option 1	Option 2	Option 3	Option 4
Insurance Company				
Insurance Plan Name				
Metal Tier (bronze, silver, gold)				
Plan Type (PPO, HMO, etc.)				
Monthly Premium (after tax credit)				
Annual Premium (after tax credit)				

Tip Since some plans may have similar names, make sure to include the full plan name in the worksheet

Cost Sharing (your share of medical costs, in addition to the premium)								
	Option 1	Option 2	Option 3	Option 4				
Deductible								
Out-of-Pocket Maximum								
Physician Visit								
Specialist Visit								
Generic Drugs								
Emergency Room Visit								
Inpatient Hospital Stay								
Other:								
Other:								

Audience: Double Duty Function: Double Duty Focus: Enrollment



#### <u>"Marketplace Plan Comparison Worksheet"</u> from CBPP, Beyond the Basics

## **Resource Focus: Enrollment**

Provider Network & Formulary										
Name(s)			Opti	on 1	Option 2	2	Opti	Option 3		on 4
	Physician(s) In-Network		Yes	No No	Yes	No	Ves	No	Yes	No No
	Specialist(s) In-Network		Yes	No No	Yes	No	Yes	No	Yes	No No
	Hospital n-Network		Yes	No No	Yes	No	Yes	No	Yes	No No
	Prescription on Formulary		Yes	No No	Yes	No	Yes	No	Yes	No No
5 C	Other:									
5			Нес	alth Reform:	Beyond the B	asics	A project of Center on Bud and Policy Priori			1
	_	_		_		_	_	_	_	_
	Definiti	ions of Hea	Ith Insuranc	e Terms	(see HealthCa	ve govi	glossary fo	r more info	rmation)	
			Ith Insuranc	e Terms	(see <u>HealthCa</u>		<u> </u>	r more info	rmation)	
	Definiti Key Te	erms			D	efinition	1			oromium
		erms T		pay for you	De ur health insuran	efinition	1			premium,
- 	Key To	erms T ium y A tible y tr	he amount you our insurance p n annual dollar our plan starts t ne deductible is	pay for you lan might b amount tha o pay for se met. Preve	De ur health insuran	efinition ace plan bay out-o ealth ins such as a	n every month f-pocket for urance plan	n. If you dor health care s pay for ce	't pay your j services be rtain service	fore es before
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	Key To Prem Deduc	erms Trium Trium Y tible Y ccbocket A num R	he amount you our insurance p n annual dollar our plan starts t e deductible is overed by your limit on the am eaches the annu set dollar amou	pay for you lan might b amount tha io pay for se met. Preve plan before iount you p ual maximui unt you pay different se	ur health insuran e cancelled. at you need to p ervices. Some h entive services, s e the deductible ay for health car m, your insurance of for a covered h rvices. For exam	efinition ace plan ay out-o ealth ins such as a is met. re servic ce plan p nealth ca	every month if-pocket for urance plan annual checi es in a year. bays for 100° are service a	n. If you don health care s pay for ce k-ups and ir Once the a % of covere fter you've	't pay your p services be rtain service mmunization mount you' d services. paid your de	efore es before is, are ve paid eductible.
- - - - - - - -	Key To Prem Deduc Out-of-F Maxin	erms T ium T y ttible y cc Pocket A num re ay C b trance T	he amount you our insurance p n annual dollar our plan starts t ie deductible is overed by your limit on the am aches the annu set dollar amo opays vary for ut a \$50 copay he portion you	pay for you lan might b amount that to pay for se plan before plan before ount you pay al maximu unt you pay different se to see a sp pay for cov	ur health insuran e cancelled. at you need to p ervices. Some h entive services, s e the deductible ay for health car m, your insurance of for a covered h rvices. For exam	efinition nce plan ay out-o ealth ins such as a e is met. re servic ce plan p nealth ca nple, you	every month if-pocket for urance plan annual check es in a year. bays for 1000 irre service a u might have	n. If you don health care s pay for ce k-ups and ir Once the a % of covere fter you've ( e a \$10 copa r deductible	"t pay your p e services be rtain service mmunization mount you" d services. paid your de by for a med	efore es before is, are ve paid eductible. ication
	Key To Prem Deduc Out-of-F Maxin Copi Coinsu	erms T ium T y ttible y ttible d c c c c c c c c c c c c c c c c c c c	he amount you our insurance p n annual dollar our plan starts t e deductible is overed by your limit on the am eaches the annu set dollar amou opays vary for ut a \$50 copay he portion you lan has 20% co	pay for you lan might b amount tha o pay for se met. Preve plan before ount you p ual maximu unt you pay different se to see a sp pay for cov insurance, y	ur health insuran e cancelled. at you need to p ervices. Some h- nitive services, s e the deductible ay for health car m, your insurand for a covered h- rvices. For exan pecialist. ered services, a	efinition nce plan ay out-o ealth ins such as a e is met. re servic ce plan p nealth ca nple, you after you the cost	every month if-pocket for urance plan annual check es in a year. bays for 100° are service a u might have ve paid you of a service	n. If you don health care s pay for ce k-ups and ir Once the a % of covere fter you've p a \$10 copa r deductible and your p	"t pay your p e services be rtain service mmunization amount you" d services. paid your de by for a med e. For examp lan pays 80	efore es before is, are ve paid eductible. ication ble, if your %.
	Key To Prem Deduc Out-of-F Maxin Copi	erms T ium T y tible y tible y trance T pocket A ay C b trance T p	he amount you our insurance p n annual dollar our plan starts t ie deductible is overed by your limit on the am aches the annu set dollar amou opays vary for ut a \$50 copay he portion you lan has 20% co list of doctors a roviders. Docto	pay for you lan might b amount tha to pay for se plan before plan before ual maximu unt you pay different se to see a sp pay for cov insurance, y and hospita rs not on th	Dur health insuran e cancelled. at you need to p ervices. Some h entive services, s e the deductible ay for health car m, your insurand of for a covered h rvices. For exan pecialist. ered services, a you pay 20% of	efinition nce plan ealth ins such as a sis met. re servic ce plan p nealth ca nple, you ifter you' the cost ce compa- network	n every month if-pocket for urance plan annual check es in a year. bays for 1000 irre service a u might have ve paid you of a service any has com k. Going to a	h. If you don health care s pay for ce k-ups and ir Once the a % of covere fter you've j e a \$10 copa r deductible and your p tracts with, i	i't pay your p rtain services be mmunization mount you'd services. paid your de by for a med e. For examp lan pays 80 known as in	efore es before is, are ve paid eductible. ication ble, if your %.

#### Audience: Double Duty Function: Double Duty Focus: Enrollment



#### <u>"Marketplace Plan Comparison Worksheet"</u> from CBPP, Beyond the Basics

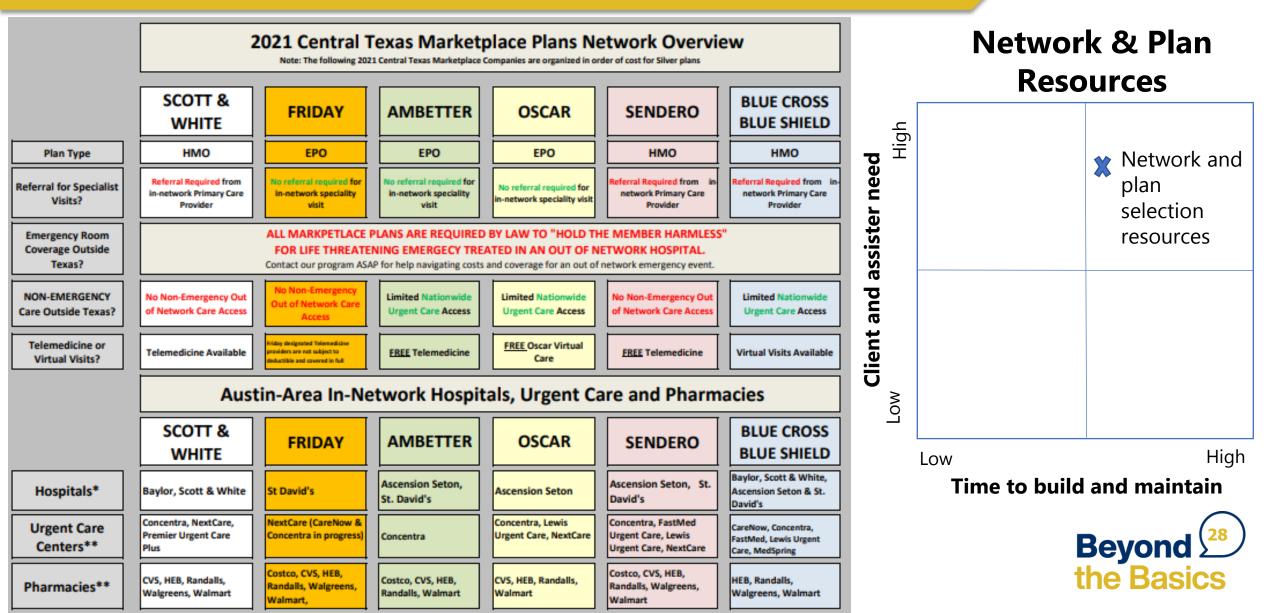
## Resource-Building Recommendations

- Audience: both assister and client (double duty)
  - Cue assister to provide important coverage education
  - Reminders for issues, emergencies, and unusual situations
- **Function:** specific outcomes and/or end goals—instructive, not just informative (double duty)
  - If instructive for client, informative for assister;
  - if informative for client; instructive for assister
- Focus: Eligibility, or Application, or Plan Selection (stay on target!)
  - Network and Plan Selection Resources = most time consuming to build and maintain, but most effective investment for clients and assisters

#### • DISCLAIMERS!

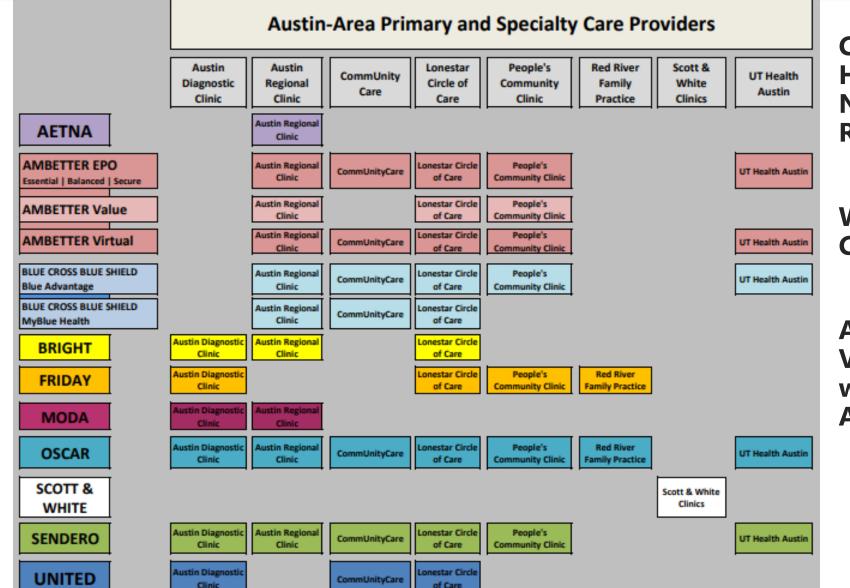


## Resource-Building Recommendations: SPECIFIC Network and Plan Resources



## **Building Network Overview Resources**

## How Network Resources Facilitate Access



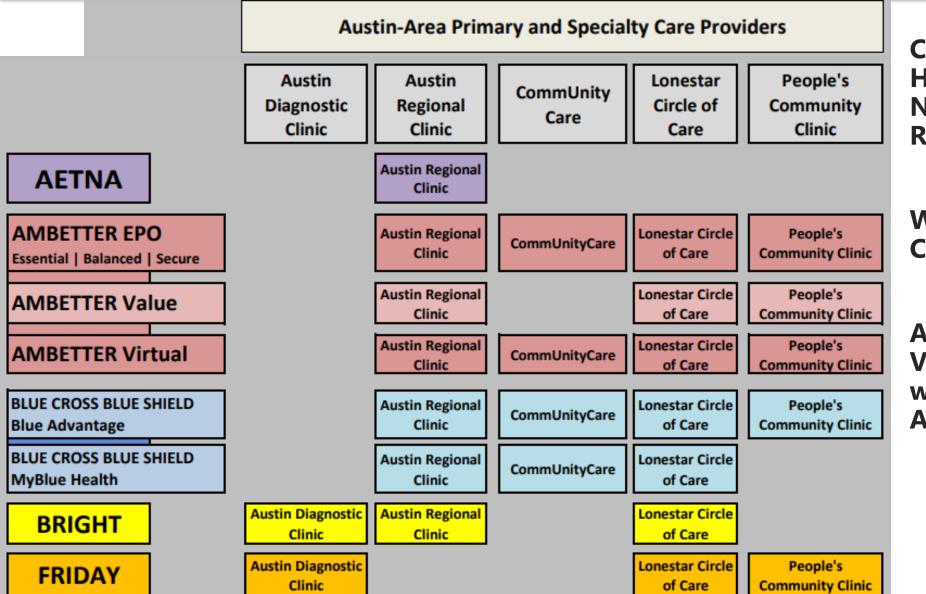
Client Enrolled in a Bright Health Plan, based on our Network Overview Resource.

Wants Austin Diagnostic Clinic in Network.

After OE ends, calls us back, VERY angry because she was told "No PCPs with Austin Diagnostic Clinic"



## How Network Resources Facilitate Access



Client Enrolled in a Bright Health Plan, based on our Network Overview Resource.

Wants Austin Diagnostic Clinic in Network.

After OE ends, calls us back, VERY angry because she was told "No PCPs with Austin Diagnostic Clinic"



2019

SUBJECT TO CHANGE! Always check for individual doctors in Provider Directory!	OSCAR	SENDERO	AMBETTER	BLUE CROSS BLUE SHIELD	
Type of Plan	EPO	HMO	EPO	HMO	
Requires Referral to Specialist	NO	Referral Required	NO	Referral Required	
In-Network Texas Counties	5 Texas Counties: Bexar, Comal, Hays, Travis, Williamson	7 Texas Counties: Bastrop, Burnet, Caldwell, Fayette, Hays, Travis, Williamson	44 Texas Counties (See Ambetter 2018 map on Resource Page)	All Texas Counties, but network limitations apply	
Access to NON-emergency care outside of Texas *	Limited Nationwide Access to Urgent Care	No out-of-network coverage	Limited in-network access in select states	Limited Nationwide Access to Urgent Care	
Telemedicine (All plans provide 24 hr Nurse Line)	Free Telemedicine Request a Doctor's call through the Oscar app.	Free Telemedicine Call 1-800-791-6511 & select option 7 to activate.	Not currently available but can call Nurse Line.	Virtual Visits Sign up via member portal: bcbstx.com/member	
	LOC	AL NETWORKS			
Local In-Network Hospitals**	Seton ONLY for 2019	St. David's and Seton	St. David's and Seton	St. David's, Seton and Baylor Scott & White	
CommUnity Care***	YES	YES	YES	YES	
People's Community Clinic	NO	YES .	YES	YES	
Lone Star Circle of Care	YES	YES	YES	YES	
Austin Regional Clinic	YES	YES	YES	YES	
Austin Diagnostic Clinic	NO	YES	NO	NO	

\*All plans are required to cover emergency situations in US as in-network when you risk losing your life or a limb if you don't get immediate medical care.

YES

YES

NO

\*\* Seton Hospitals include: Cedar Park Regional Medical Center, Dell Children's Hospital, and Dell Seton Medical Center at the University of Texas. \*\*\*Includes David Powell Clinic

YES

NO

YES

No marketplace plans in network with MD Anderson

Austin Cancer Center

Red River Family Practice

**Texas Oncology** 

Current as of November 28, 2018

YES

Select Doctors only

NO

NO

YES

NO



2021

	2021 Central Texas Marketplace Plans Network Overview Note: The following 2021 Central Texas Marketplace Companies are organized in order of cost for Silver plans								
	SCOTT & WHITE	FRIDAY	AMBETTER	OSCAR	SENDERO	BLUE CROS			
Plan Type	нмо	EPO	EPO	EPO	нмо	нмо			
Referral for Specialist Visits?	Referral Required from in-network Primary Care Provider	No referral required for in-network speciality visit	No referral required for in-network speciality visit	No referral required for in-network speciality visit	Referral Required from in- network Primary Care Provider	Referral Required from network Primary Ca Provider			
Emergency Room Coverage Outside Texas?	Dutside FOR LIFE THREATENING EMERGECY TREATED IN AN OUT OF NETWORK HOSPITAL.								
NON-EMERGENCY Care Outside Texas?	No Non-Emergency Out of Network Care Access	No Non-Emergency Out of Network Care Access	Limited Nationwide Urgent Care Access	Limited Nationwide Urgent Care Access	No Non-Emergency Out of Network Care Access	Limited Nationwid Urgent Care Acces			
Telemedicine or Virtual Visits?	Telemedicine Available	Friday designated Telemedicine providers are not subject to deductible and covered in full	EREE Telemedicine	FREE Oscar Virtual Care	FREE Telemedicine	Virtual Visits Availa			
	Aust	tin-Area In-Ne	twork Hospit	als, Urgent Ca	are and Pharm	acies			
	SCOTT & WHITE	FRIDAY	AMBETTER	OSCAR	SENDERO	BLUE CROS BLUE SHIEL			
Hospitals*	Baylor, Scott & White	St David's	Ascension Seton, St. David's	Ascension Seton	Ascension Seton, St. David's	Baylor, Scott & Whit Ascension Seton & S David's			
Urgent Care Centers**	Concentra, NextCare, Premier Urgent Care Plus	NextCare (CareNow & Concentra in progress)	Concentra	Concentra, Lewis Urgent Care, NextCare	Concentra, FastMed Urgent Care, Lewis Urgent Care, NextCare	CareNow, Concentra, FastMed, Lewis Urgent Care, MedSpring			
Pharmacies**	CVS, HEB, Randalls, Walgreens, Walmart	Costco, CVS, HEB, Randalls, Walgreens, Walmart,	Costco, CVS, HEB, Randalls, Walmart	CVS, HEB, Randalls, Walmart	Costco, CVS, HEB, Randalis, Walgreens, Walmart	HEB, Randalls, Walgreens, Walmart			

\*PLEASE NOTE: This list does not identify every in-network urgent care or pharmacy, but identifies those with multiple Austin-area locations



2021

		Austin-Area Primary and Specialty Providers								
	SCOTT & WHITE	FRIDAY	AMBETTER	OSCAR	SENDERO	BLUE CROSS BLUE SHIELD				
Austin Diagnostic Clinic	NOT In-Network	IN-NETWORK	NOT In-Network	IN-NETWORK (Check Doctor)	IN-NETWORK	NOT In-Network				
Austin Regional Clinic	NOT In-Network	NOT In-Network	IN-NETWORK	IN-NETWORK	IN-NETWORK	IN-NETWORK				
CommUnityCare	NOT In-Network	NOT In-Network	IN-NETWORK	IN-NETWORK	IN-NETWORK	IN-NETWORK				
Lonestar Circle of Care	NOT In-Network	(In Progress)	IN-NETWORK	IN-NETWORK	IN-NETWORK	IN-NETWORK				
People's Community Clinic	NOT In-Network	(In Progress)	IN-NETWORK	NOT In-Network	IN-NETWORK	IN-NETWORK				
Red River Family Practice	NOT In-Network	(In Progress)	NOT In-Network	IN-NETWORK	NOT In-Network	NOT In-Network				
UT Health Austin	NOT In-Network	NOT In-Network	IN-NETWORK	IN-NETWORK	IN-NETWORK	IN-NETWORK				
	Austin-Area Oncology Providers									
	SCOTT & FRIDAY AMBETTER OSCAR SENDERO BLUE CROSS									

**IN-NETWORK** 

**IN-NETWORK** 

IN-NETWORK

IN-NETWORK

**IN-NETWORK** 

**IN-NETWORK** 

WHITE

NOT In-Network

NOT In-Network

(In Progress)

**IN-NETWORK** 

Austin Cancer

Centers

**Texas Oncology** 

**BLUE SHIELD** 

IN-NETWORK

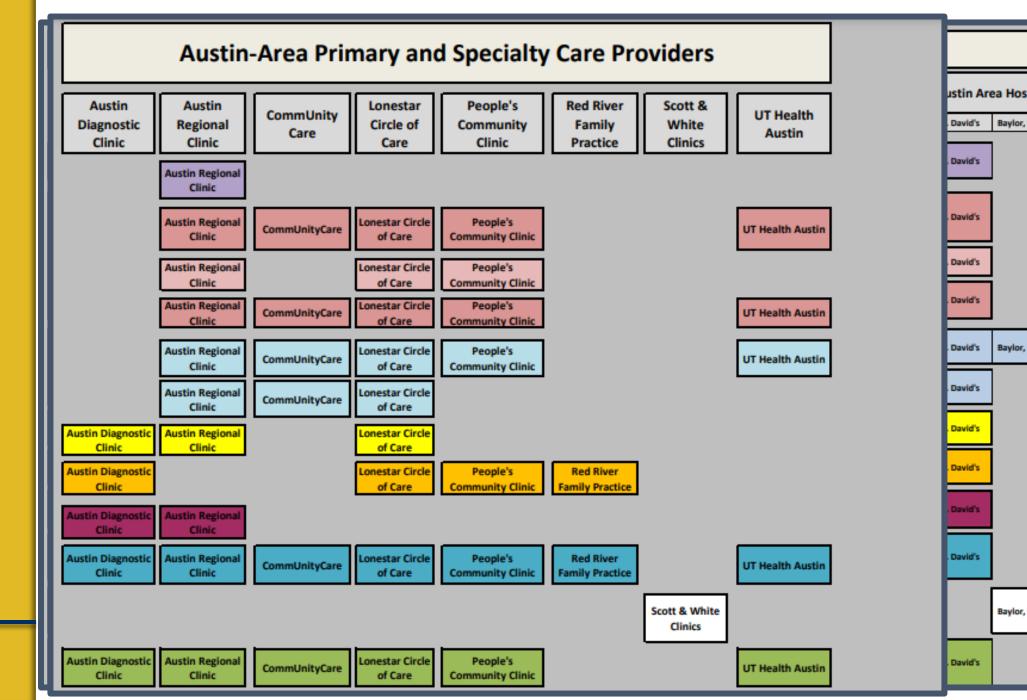
**IN-NETWORK** 

(Select Doctors)

2022

	2022 Central Texas Marketplace Plans Overview															
		Plan Type	Need referral for Specialist Visits?	Emergency Room Care Outside Texas?	Non-emergency options outside Texas?*	In-Network Austin Area Hos										
					*All plans have a nurse's line   Free Telemed ONLY available with non-HSA plans		Ascension Seton	St. David's	Baylor							
	AETNA	нмо	Referral Required from in-network PCP		Nationwide CVS MinuteClinic     FREE Telemedicine*	Hays, Travis, Williamson		St. David's	]							
Esser	AMBETTER EPO Intial (Bronze)   Balanced (Silver)   Secure (Gold)	EPO	No referral required for in- network speciality visit		Ltd Nationwide Urgent Care <u>FREE</u> Telemedcine*	Bastrop, Bell, Blanco, Burnet, Caldwell, Fayette, Gillespie, Hays, Llano, McLennan, Travis, Williamson	Ascension Seton	St. David's								
	AMBETTER Value	нмо	Referral Required from in-network PCP	ALL MARKPETLACE	FREE Telemedicine*	Travis & Williamson		St. David's								
	AMBETTER Virtual	нмо	Referral Required from in-network PCP	PLANS MUST "HOLD THE MEMBER HARMLESS" FOR LIFE THREATENING	<u>FREE</u> Telemedicine*	Bastrop, Bell, Blanco, Burnet, Caldwell, Fayette, Gillespie, Hays, Llano, McLennan, Travis, Williamson	Ascension Seton	St. David's	j							
В	BLUE CROSS BLUE SHIELD Blue Advantage	нмо	Referral Required from in-network PCP		Ltd Nationwide Urgent Care     Telemedicine available	Bastrop, Bell, Blanco, Burnet, Caldwell, Fayette, Gillespie, Hays, Llano, McLennan, Travis, Williamson	Ascension Seton	St. David's	Baylor							
В	BLUE CROSS BLUE SHIELD MyBlue Health	нмо	Referral Required from in-network PCP			Ltd Nationwide Urgent Care <u>FREE</u> Telemed w/ Select PCP	Bastrop, Bell, Blanco, Burnet, Caldwell, Fayette, Gillespie, Hays, Llano, McLennan, Travis, Williamson		St. David's							
	BRIGHT	нмо	No referral required for in- network speciality visit	TREATED IN AN OUT OF	Telemedicine available	Travis & Williamson		St. David's								
	FRIDAY	EPO	No referral required for in- network speciality visit	NETWORK HOSPITAL	<u>FREE</u> Telemedicine*	Travis & Williamson		St. David's								
	MODA	EPO	In otherwite speciality visit	Clients should contact our	Telemedicine available	Hays, Travis, Williamson		St. David's								
	OSCAR	EPO	No referral required for in- network speciality visit	costs and coverage for an out of	help navigating	help navigating	help navigating	help navigating	help navigating costs and coverage	help navigating costs and coverage	help navigating	Ltd Nationwide Urgent Care     Telemedicine available	Bastrop, Caldwell, Hays, Travis, Williamson	Ascension Seton	St. David's	
	SCOTT & WHITE	нмо	No referral required for in- network speciality visit		Telemedicine Available	Bell, Burnet, Llano, McLennan, Travis, Williamson			Baylor							
	SENDERO	нмо	Referral Required from in-network PCP		• <u>FREE</u> Telemedicine*	Bastrop, Burnet, Caldwell, Fayette, Hays, Travis, Williamson	Ascension Seton	St. David's								

2022



**Evolution** of a Network **Overview** Resource

Austin-Area Oncology Providers Baylor, Scott & White Texas Oncology **Austin Cancer** MD Anderson St. David's Cancer Ascension Seton Cancer Center Centers (Houston, TX) Infusion Center Center St. David's Cancer Center St. David's Cancer Baylor, Scott & White Austin Cancer Ascension Seton Texas Oncology MD Anderson Infusion Center Cancer Center Center Centers DOES NOT St. David's Cancer contract with Center ANY Marketplace St. David's Cancer Ascension Seton Infusion Center Center plans at this time. Note St. David's Cancer Austin Cancer Baylor, Scott & White Ascension Seton Texas Oncology that while Infusion Center **Cancer Center** Center Centers Health St. David's Cancer Insurance Center 2022 plans will not cover St. David's Cancer **Texas Oncology** Center experimental treatment. St. David's Cancer Austin Cancer Texas Oncology such as is Center Centers offered by MD St. David's Cancer Anderson, if Center clients ensure St. David's Cancer Austin Cancer Ascension Seton Texas Oncology tests, labs, Infusion Center Center Centers imaging, occurs Baylor, Scott & White at in network Cancer Center facilities, the St. David's Cancer Austin Cancer Ascension Seton plan should **Texas Oncology** Infusion Center Center Centers cover those

ustin Area Hos

David's

Baylor,

Baylor,

Baylor,

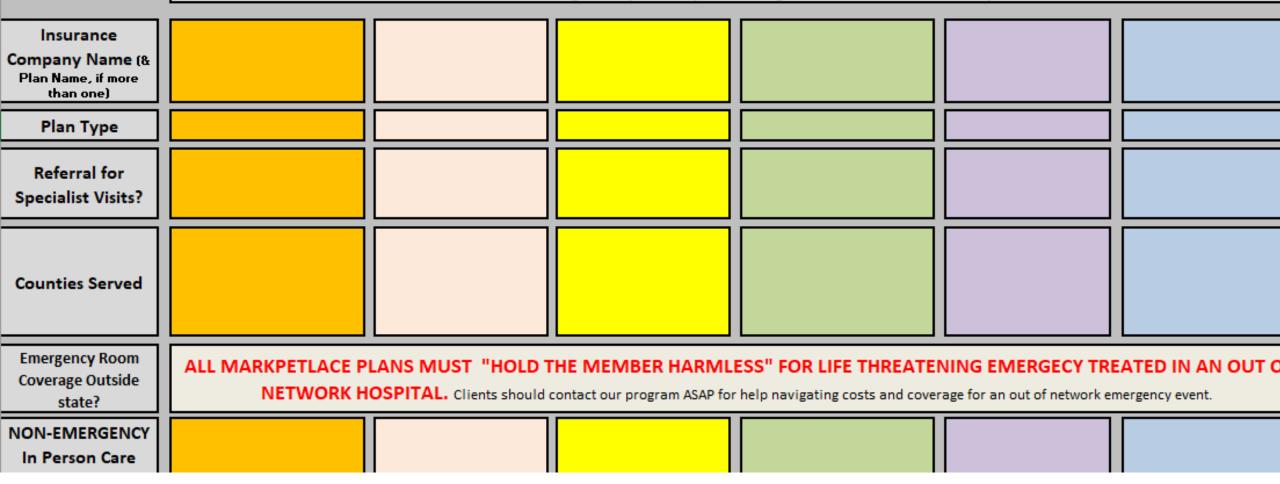
Evolution of a Network Overview Resource

2022

Urgent Care Imaging<sup>†</sup> ‡ Pharmacies<sup>†</sup> ‡ Labs<sup>†</sup> ‡ Hospitals\* Centers<sup>†</sup> ‡ + This list does not identify every in-network option, but identifies those with multiple Austin-area locations Baylor, Scott Ascension St. David's ustin Area Hos Seton & White # Urgent care, imaging, labs and meds accessed via in network providers should be in network; always double check \*Ascension Seton includes: Ascension Seton Infusion Center, Cedar Park Regional Medical Center, Dell Children's, and Dell Seton Medical Center at UT David's Baylor, \*St. David's includes: Heart Hospital of Austin David's **Clinical Pathology Labratories**, Costco, CVS, HEB, Randalls, St. David's Concentra, CVS Minute Clinic Austin Radiological Association LABCORP, Quest Diagnostics Walgreens, Walmart, Concentra, CVS Minute Clinic, David's Ascension Austin Radiological Association, **Clinical Pathology Labratories**, St. David's NextCare, St. David's Care Nov Costco, CVS, HEB, Randalls, Walmart Preferred Imaging LLC LABCORP, Quest Diagnostics Seton Urgent Care St. David's Care Now **Clinical Pathology Labratories**, David's Austin Radiological Association St. David's HEB, Randalls, Walgreen, Walmart LABCORP, Quest Diagnostics Urgent Care Concentra, CVS Minute Clinic, Ascension Austin Radiological Association. **Clinical Pathology Labratories**, David's St. David's NextCare, St. David's Care Now HEB, Randalls, Walgreen, Walmart Preferred Imaging LLC LABCORP, Quest Diagnostics Seton Lirgent Car CareNow, Concentra, CVS Austin Radiological Association, Baylor, Scott Ascension **Clinical Pathology Labratories**, David's Baylor, St. David's Minute Clinic, Fast Med, Lewis Preferred Imaging LLC, South Austin HEB, Randalls, Walgreens, Walmart LABCORP, Quest Diagnostics Seton & White Health Imaging, Touchstone Imaging Urgent Care David's **Clinical Pathology Labratories**, St. David's **Central Park Imaging** CVS, HEB, Walgreens, Walmart Concentra LABCORP, Quest Diagnostics David's St. David's CVS Minute Clinic, NextCare Interventional Partners LLC, LABCORP, Quest Diagnostics CVS, HEB, Walgreens, Walmart David's Concentra, CVS Minute Clinic **Clinical Pathology Labratories,** Costco, CVS, HEB, Randalls, St. David's Preferred Imaging, LLC NextCare, Lewis Urgent Care LABCORP Walgreens, Walmart David's Costco, CVS, HEB, Walgreens, **TBD--Additional Information pending!** St. David's Walmart David's Austin Radiological Association, CareNow, Concentra, Lewis scensior LABCORP, Quest Diagnostics St. David's Costco, CVS, HEB, Randalls, Walmart Urgent Care, NextCare Longhorn Imaging Center Seton Baylor, Baylor, Scot Concentra, NextCare, Premier **Clinical Pathology Labratories, Quest** Costco, CVS, HEB, Randalls, Touchstone Imaging Urgent Care Plus Walgreens, Walmart Diagnostics & White Concentra, FastMed Urgent Austin Radiological Association, David's **Clinical Pathology Labratories**, Costco, CVS, HEB, Randalls, Ascension Care, Lewis Urgent Care, Preferred Imaging LLC, Touchstone St. David's LABCORP, Quest Diagnostics Walgreens, Walmart Seton NextCare Imaging

## **Marketplace Plan Network Overview**

Note: The following Marketplace Companies are organized in order of cost for Silver plans



**Blank Template Versions for Network Overview Resource** 

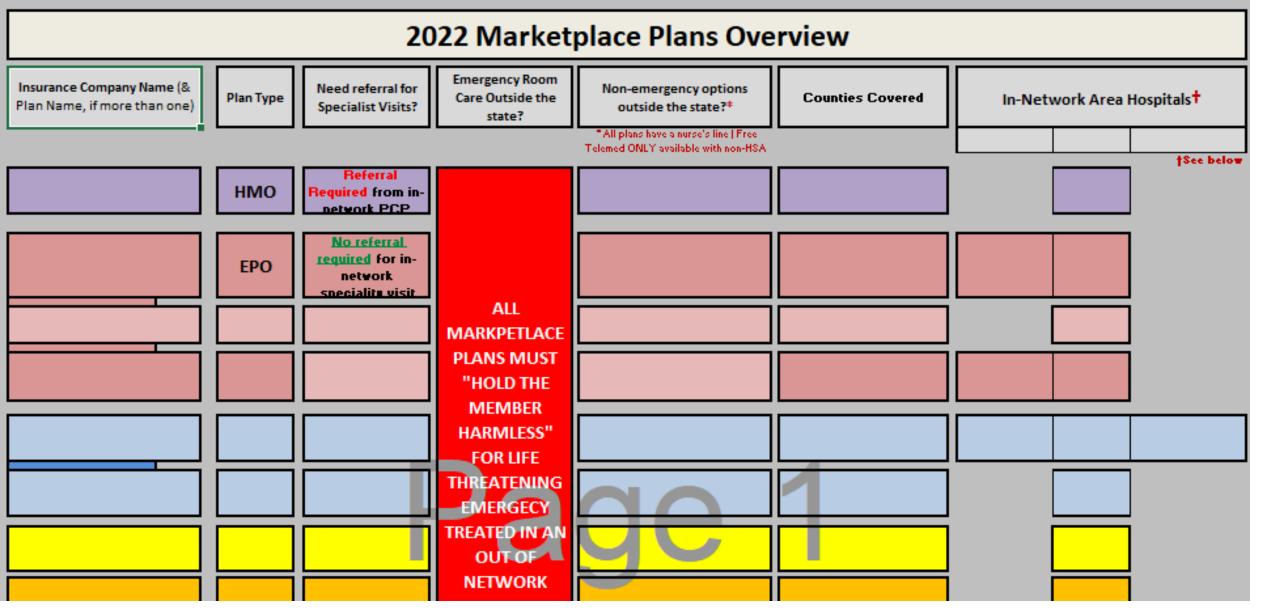


## **Oklahoma Marketplace Plan Network Overview**

Note: The following Marketplace Companies are organized in order of cost for Silver plans

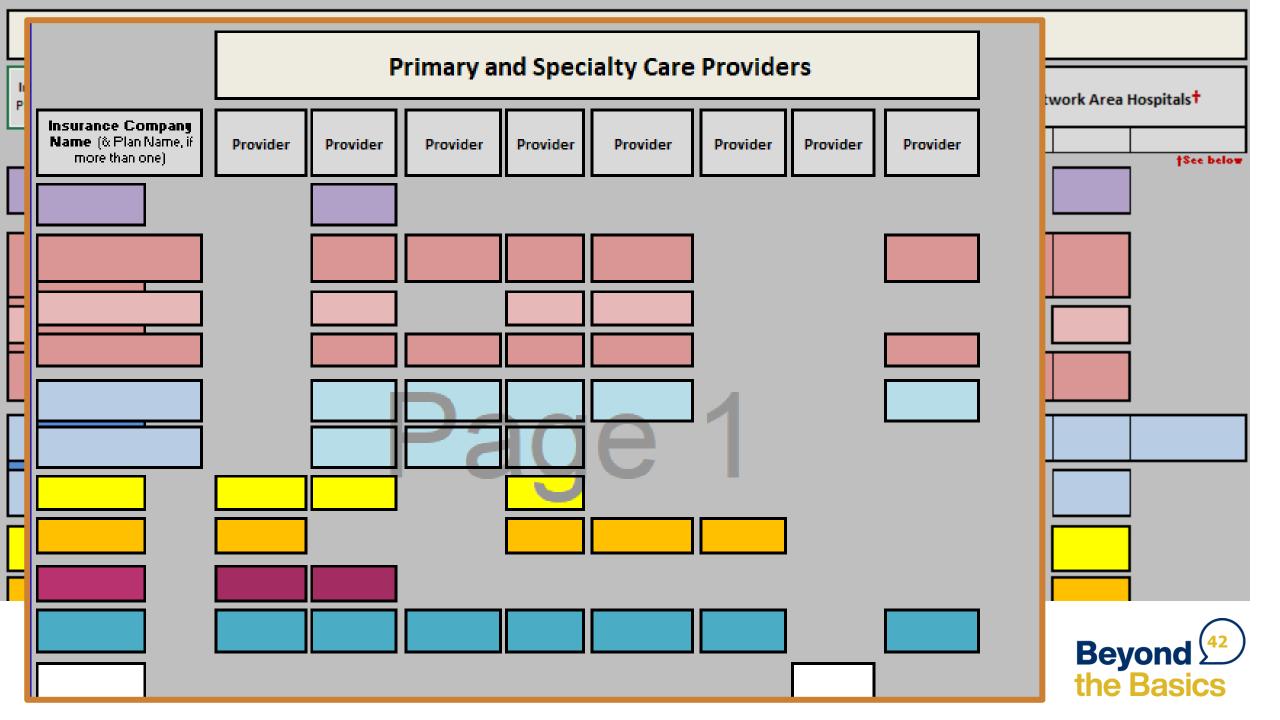
Insurance Company Name (& Plan Name, if more than one)	FRIDAY	OSCAR	BRIGHT	MEDICA	UNITED	BLUE CROSS BLUE SHIELD
Plan Type	НМО	РРО	РРО	РРО	НМО	РРО
Referral for Specialist Visits?	No referral required for in- network speciality visit	No referral required for in- network speciality visit	No referral required for in- network speciality visit	No referral required for in- network speciality visit	Referral Required from in-network Primary Care Provider	No referral required for in- network speciality visit
Counties Served	Canadian, Cleveland, Oklahoma, Okmulgee, Osage, Rogers, Tulsa, Wagoner	Cleveland ONLY	Cleveland ONLY		Canadian, Cleveland, Oklahoma, Rogers, Tulsa	ALL Oklahoma Counties
Emergency Room Coverage Outside state?	ALL MARKPETLACE PLANS MUST "HOLD THE MEMBER HARMLESS" FOR LIFE THREATENING EMERGECY TREATED IN AN OUT OF NETWORK HOSPITAL. Clients should contact our program ASAP for help navigating costs and coverage for an out of network emergency event.					
NON-EMERGENCY In Person Care Outside state?	No Non-Emergency, Out of State, In-Person Care	Limited Nationwide Urgent Care Access	No Non-Emergency, Out of State, In-Person Care	No Non-Emergency, Out of State, In-Person Care		Limited Nationwide Urgent Care Access
Telemedicine or Virtual Visit Availability	Friday designated Telemedicine providers are not subject to deductible	FREE Oscar Virtual Care				Virtual Visits Available
	-					$\left(40\right)$





**Blank Template Versions for Network Overview Resource** 





## How Network Resources Can Enhance Access

	Austin-Area Primary a				d Specialty	Care Pro	oviders	
	Austin Diagnostic Clinic	Austin Regional Clinic	CommUnity Care	Lonestar Circle of Care	People's Community Clinic	Red River Family Practice	Scott & White Clinics	UT Health Austin
AETNA		Austin Regional Clinic						
AMBETTER EPO Essential   Balanced   Secure		Austin Regional Clinic	CommUnityCare	Lonestar Circle of Care	People's Community Clinic			UT Health Austin
AMBETTER Value		Austin Regional Clinic		Lonestar Circle of Care	People's Community Clinic			
AMBETTER Virtual		Austin Regional Clinic	CommUnityCare	Lonestar Circle of Care	People's Community Clinic			UT Health Austin
BLUE CROSS BLUE SHIELD Blue Advantage		Austin Regional Clinic	CommUnityCare	Lonestar Circle of Care	People's Community Clinic			UT Health Austin
BLUE CROSS BLUE SHIELD MyBlue Health		Austin Regional Clinic	CommUnityCare	Lonestar Circle of Care				
BRIGHT	Austin Diagnostic Clinic	Austin Regional Clinic		Lonestar Circle of Care				
FRIDAY	Austin Diagnostic Clinic			Lonestar Circle of Care	People's Community Clinic	Red River Family Practice		
MODA	Austin Diagnostic Clinic	Austin Regional Clinic						
OSCAR	Austin Diagnostic Clinic	Austin Regional Clinic	CommUnityCare	Lonestar Circle of Care	People's Community Clinic	Red River Family Practice		UT Health Austin
SCOTT & WHITE							Scott & White Clinics	
SENDERO	Austin Diagnostic Clinic	Austin Regional Clinic	CommUnityCare	Lonestar Circle of Care	People's Community Clinic			UT Health Austin
UNITED	Austin Diagnostic Clinic		CommUnityCare	Lonestar Circle of Care				

Client Enrolled in a Bright Health Plan was told "No PCPs with Austin Diagnostic Clinic"

• Calls us back, angry

## Assister checks tool, double checks tool's accuracy

- Contacts clinic in question
- Internal Medicine vs. PCP
- Assister educates clinic staff; assister educates client
- Assister Team is informed of hiccup through tracking tool



# Building Plan Comparison Resources

## Sample Plan Comparison Tools

• 2022 Bronze & Catastrophic Plan Comparision

Silver Plan Comparision Tools (Note: four tools for silver plan comparision)

• 2022 Silver Plan Comparision (06/94% CSR)

VS.

• <u>2022 Silver Plan Comparision (Base Cost Sharing/No CSR)</u>

### **Company Specific Plan Comparision Tool**

• 2022 BRIGHT Silver Plan Comparison (06/94% CSR)



#### 2022 CATASTROPHIC & BRONZE PLAN OVERVIEW

Plans are listed in order of total monthly premium. The order in which they appear may change if the premium tax credit makes the monthly premium \$0. Note that catastrophic plans will only show up for clients under the age of 30 or ineligible for PTC.

PLAN NAME & ID Click the Plan ID for Summary of Benefits	DEDUCTIBLE	OUT-OF-POCKET MAXIMUM	PRE-DEDUCTIBLE CO-PAY COVERED CARE & ADDITIONAL BENEFITS
Bright Healthcare Catastrophic 8700 98312TX0040054	\$8,700	\$8,700	\$0 First 3 Primary Care Visits
Friday Catastrophic 54837TX0030002	\$8,700	\$8,700	\$0 First 3 Primary Care Visits; Free Telemedicine
Oscar Secure Catastrophic 20069TX0100011	\$8,700	\$8,700	\$0 First 3 Primary Care Visits
Friday Bronze Basic 54837TX0030002	\$8,700	\$8,700	Free Telemedicine
Bright Healthcare Bronze 8700 98312TX0040135	\$8,700	\$8,700	\$80 Primary Care Visits; \$25 Generic Meds; \$50 Urgent Care
Friday Bronze Plus 54837TX0030003	\$8,700	\$8,700	\$0 First 3 Primary Care Visits; Free Telemedicine; \$25 Generic Meds \$75 Urgent Care
United Healthcare UHC Bronze Essential+ <u>40220TX0080011</u>	\$8,700	\$8,700	
Bright Healthcare Bronze 8700 + 98312TX0040049	\$8,700	\$8,700	\$0 First 2 Primary Care Visits; \$0/\$25 Generic Meds; \$50 Urgent Car
Friday Bronze Plus Copay 54837TX0030007	\$8,700	\$8,700	Free Telemedicine; \$150 Specialist Visit; \$30 Tier 1 Meds; \$160 Tier Med; \$175 Urgent Care
Friday Bronze HSA 54837TX0030004	\$7,000	\$7,000	Free Telemedicine; \$150 Specialist Visits; \$30 Tier 1 Med; \$160 Tier Meds, \$175 Urgent Care

Beyond <sup>46</sup>

the **Basics** 

Link to Resource: 2022 Bronze & Catastrophic Plan Comparision

Bronze & Catastrophic Plan Comparision Tool

(Austin Area, 2022)

## 06/94% CSR Silver Plan Comparision Tool

Base Cost Sharing/No CSR Silver Plan Comparision Tool

(Austin Area, 2022)

SILVER 2022 PLAN OVERVIEW	No CSR
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Travis & Williamson County Marketplace Shopping Tool, page 1 of 7

PLAN NAME & ID Click Plan ID to Access Summary of Benefits	DEDUCTIBLE	OUT OF POCKET MAX
Bright HealthCare Silver 4000 98312TX0040136	\$4,000	\$8,700
Bright HealthCare Silver 5000 98312TX0040039	\$5,000	\$8,700
Bright HealthCare Silver 3000 98312TX0040040	\$3,000	\$8,700
Bright HealthCare Silver 6700 98312TX0040044	\$6,700	\$8,700
Scott and White Health Plan BSW Prime Silver 008 40788TX0460008	\$8,550	\$8,550
Friday Health Plans Silver 54837TX0030005	\$5,500	\$8,700
Friday Health Plans Silver Copay <u>54837TX0030008</u>	\$5,500	\$8,700
UnitedHealthcare UHC Silver Virtual First 40220TX0080007	\$5,000	\$8,700

Pre-Deductible, Co-pay Covered Care (If blank, care category is covered post deductible, with cold						
PRIMARY	SPECIALIST	TESTS	1st TIER MEDS	2nd TIER MEDS	URGENT CARE	
\$35			\$15		\$50	
\$0 for first 3; then \$40	\$80	\$50 labs \$100 x-rays	\$0/\$30	\$150	\$50	
\$0 for first 2; then \$35	\$70	\$50 labs \$100 x-rays	\$0/\$30	\$150	\$50	
\$0	\$0 for first 2; then \$75	\$50 labs \$100 x-rays	\$0	\$90	\$50	
\$35	\$70		\$15		\$70	
\$0			\$0		\$75	
\$0	\$80	\$100 x-rays	\$30	\$80	\$100	
\$40	\$75	\$40 office labs; \$75 hospital labs	\$3 preferred; \$15 non-pref	\$30	\$75	



### Issuer Plan Comparision Tools

## BRIGHT Bronze & Catastrophic

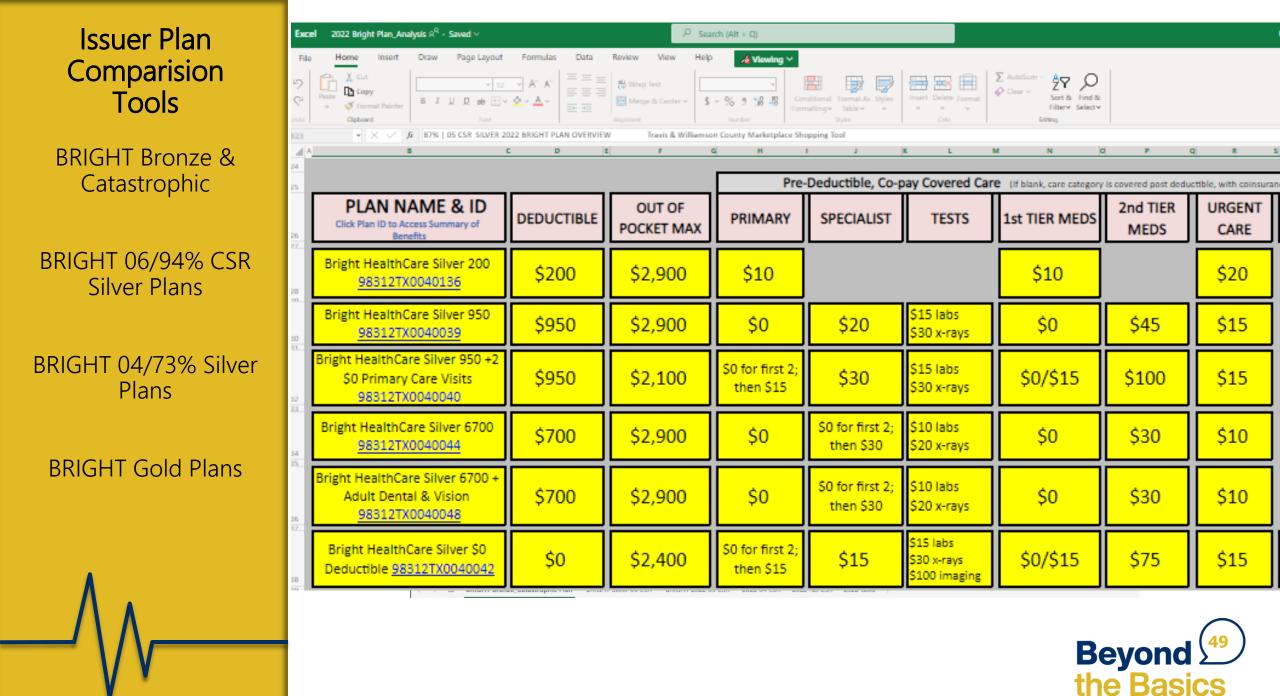
#### BRIGHT 06/94% CSR Silver Plans

#### BRIGHT 04/73% Silver Plans

**BRIGHT Gold Plans** 

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Plans are listed in order of total monthly pre Note that catastrophic plans will only show			may change if the premium tax credit makes the monthly premium \$0. ligible for PTC.
PLAN NAME & ID Click the Plan ID for Summary of Benefits	DEDUCTIBLE	OUT-OF-POCKET MAXIMUM	PRE-DEDUCTIBLE CO-PAY COVERED CARE & ADDITIONAL BENEFITS
Bright Healthcare Catastrophic 8700 98312TX0040054	\$8,700	\$8,700	\$0 First 3 Primary Care Visits
Bright Healthcare Bronze 8700 98312TX0040135	\$8,700	\$8,700	\$80 Primary Care Visits; \$25 Generic Meds; \$50 Urgent Care
Bright Healthcare Bronze 8700 + 98312TX0040049	\$8,700	\$8,700	\$0 First 2 Primary Care Visits; \$0/\$25 Generic Meds; \$50 Urger Care
Bright Bronze 7200 98312TX0040051	\$7,200	\$8,700	Free Primary Care Visits; \$0/\$25 Generic Meds; \$50 Urgent Ca
Bright Bronze 7200 + Adult Dental & Vision <u>98312TX0040051</u>	\$7,200	\$8,700	Free Primary Care Visits; \$0/\$25 Generic Meds; \$50 Urgent Ca
Bright Bronze 5300 HSA_	\$5,300	\$7,050	
98312TX0040050			





#### P Search (Alt + Q) Excel 2022 Bright Plan\_Analysis A<sup>Q</sup> - Saved ~ 0 Sign i **Issuer Plan** View Home Insert Draw Page Layout Formulas Data Review Help 🔏 Viewing 🗸 Comr Comparision X Cut 27 D ~ 12 ~ A A 8 🖽 🖼 Norp Text Copy Copy Sort & Find & в I Ц 🛛 🚓 🖽 « 💁 « 📥 « \$ - % ラ 協 易 Tools 🗳 Format Paints Filtery Selecty Cliphoard Colleges C D E F G 1 J K L M N 0 P Q в н R BRIGHT Bronze & Pre-Deductible, Co-pay Covered Care (If blank, care category is covered post deductible, with coinsur-Catastrophic PLAN NAME & ID 2nd TIER URGENT OUT OF DEDUCTIBLE PRIMARY SPECIALIST 1st TIER MEDS TESTS Click Plan ID to Access Summary of POCKET MAX MEDS CARE Benefits Bright HealthCare Silver 2000 BRIGHT 06/94% CSR \$6,950 \$15 \$15 \$50 \$2,000 98312TX0040136 Silver Plans Bright HealthCare Silver 3800 \$0 for first 3; \$35 labs \$0/\$20 \$3,800 \$6,950 \$100 \$35 **\$70** 98312TX0040039 then \$35 \$70 x-rays S0 for first 2; Bright HealthCare Silver 3000 \$30 labs BRIGHT 04/73% Silver \$3,000 \$6,500 \$60 \$0/\$15 \$150 \$30 98312TX0040040 then \$30 \$60 x-rays Plans Bright HealthCare Silver 6700 \$0 for first 2; \$50 labs \$0 \$6,700 \$6,950 \$O \$90 \$25 98312TX0040044 then \$75 \$100 x-rays Bright HealthCare Silver 6700 **BRIGHT Gold Plans** \$0 for first 2; \$50 labs **\$**0 \$6,700 \$0 \$90 \$25 + Adult Dental & Vision \$6,950 then \$75 \$100 x-rays 98312TX0040048 \$30 labs Bright HealthCare Silver \$0 **\$**0 \$O \$30 S60 x-ravs \$0/\$30 \$30 \$6,950 \$150 Deductible 98312TX0040042 \$200 imaging BRIGHT Bronze\_Catastrophic Plan BRIGHT Silver 06 CSR BRIGHT 2022 05 CSR 2022 04 CSR 2022 No CSR 2022 Gold +



#### P Search (Alt + Q) Excel 2022 Bright Plan\_Analysis 8<sup>Q</sup> - Saved ~ 60 Signi **Issuer Plan** Home Draw Page Layout Formulas Data Review View **∕** ∕ Viewing ∨ Com Comparision X Cut 27 0 🚍 🕾 🗎 ~ 12 ~ A A Wrap lett. Copy Copy Sort & Find & в I Ц 🛛 🚓 🖽 - 🙅 - 📥 -\$ - % ラ 協 招 🗳 Format Painta Tools Filtery Selecty Clipboard Coliniano Excel 2022 Bright Plan\_Analysis R<sup>Q</sup> - Saved > P Search (Alt + Q) ۲ **BRIGHT Bronze &** Formulas Data Review View Draw Page Layout 🔏 Viewing 🗸 File Home Insert Commer Catastrophic X Ort 27 D v 12 v A A Ninep Text Ð 📇 🚟 🖽 Copy Copy Q Chur v Sort & Find & в I Ц Ц 🚓 🖽 « 🙆 « 🗛 « 5 - % ラ 協 招 of Format Paints Filtery Selecty Clipboard Sold 2022 PLAN OVERVIEW Travis & Williamson County Marketplace Shopping Tool, page 1 of 4 0 C D F G н M N P Q R L BRIGHT 06/94% CSR 2 Silver Plans Pre-Deductible, Co-pay Covered Care (If blank, care category is covered post deductible, with coinsur PLAN NAME & ID OUT OF 1st TIER 2nd TIER URGENT DEDUCTIBLE PRIMARY SPECIALIST TESTS Click Plan ID to Access Summary of POCKET MAX MEDS MEDS CARE Senefits BRIGHT 04/73% Silver Bright HealthCare Gold 1000 \$0 for first 2: \$50 labs \$0 \$0/\$15 \$50 \$50 Plans \$1,000 \$8,700 \$100 x-rays 98312TX0040037 then \$40 Bright HealthCare Gold \$0 \$0 for first 2; \$50 labs **\$**0 \$0/\$15 \$50 \$6,500 \$40 \$50 Deductible +Adult Dental & \$100 x-rays then \$20 **BRIGHT Gold Plans** Vision 98312TX0040037 BRIGHT Bronze\_Catastrophic Plan BRIGHT Silver 06 CSR BRIGHT 2022 05 CSR 2022 04 CSR 2022 No CSR 2022 Gold BRIGHT Silver 06 CSR > ≡ BRIGHT Bronze\_Catastrophic Plan BRIGHT 2022 05 CSR 2022 04 CSR 2022 No CSR 2022 Gold + Beyond 51 the **Basics**

Building Plan Comparison Tools

- Benefits from MANY sets of eyes checking & collecting
  - One staff person to organize/synthesize data
  - Multiple staff to each collect a specific plan set (for example, Silver plans with 94% CSR)
- Put together a template NOW
  - 2023 plans: once plans released, final week of October, OR
  - Downtime project for assisters during first week of OE
- Start with:
  - Catastrophic/Bronze Comparision Tool
  - Silver Plan Comparision for 3 least expensive companies
    - $\circ$  94% CSR
    - $\circ$  87% CSR
    - o 73% CRS
    - $\circ$  No CSR



## Bio & Contact

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 Certified Application Counselor, Navigator, Community Health Worker and Program Manager (2014-2022 Foundation Communities, Austin, Texas)

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*This is a project of the Center on Budget and Policy Priorities* <u>www.cbpp.org</u>



## **Upcoming Webinars**

#### **Small Group Workshops on Plan Comparison Tools**

 August 16<sup>th</sup> (FULL), 18<sup>th</sup>, 23<sup>rd</sup>, 2pm ET (11am PT) Registration links sent via email. Sessions capped at 30 participants; <u>please do not register for more than one</u>.

#### **Open Enrollment Series – Save the Dates**

All webinars take place at 2pm ET (11am PT)

- Households and income: Thursday, September 8
- The premium tax credit: Thursday, September 15
- Immigrant eligibility: Tuesday, September 20
- Plan design: Thursday, September 22
- Plan selection strategies: Thursday, September 29
- Preventing and resolving data matching issues: Tuesday, October 4
- Auto-renewal process on HealthCare.gov: Thursday, October 6
- Tying it all together: Thursday, October 13
- New: Spanish language webinar: Thursday, October 20

