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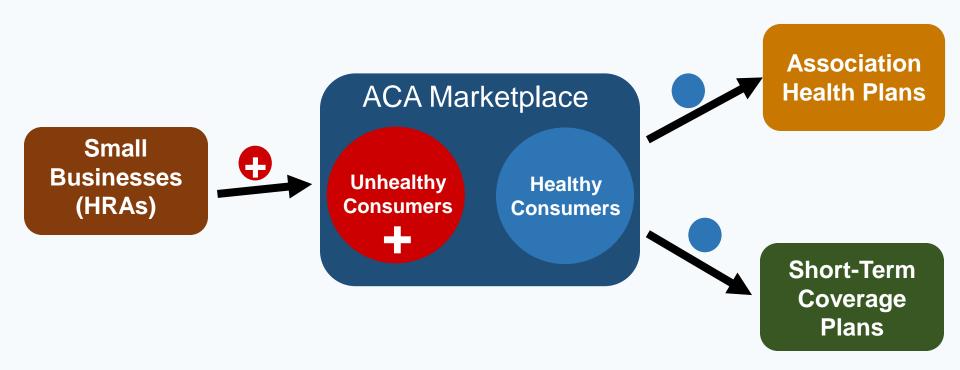
October 30, 2017

Today's Presentation

- > Section 1: Impact of Administration's Action
- ➤ Section 2: Performing Analysis of 2018 Plans
- > Section 3: Plan Selection Strategies
- Section 4: Workflow Strategies

Section 1 Impact of Administrative Changes to the ACA

Administration's ACA Executive Orders



Change to Premium Age Curve for Children

Age	Old Curve	New Curve	Change
0-14	0.635	0.765	20.5%
15	0.635	0.833	31.2%
16	0.635	0.859	35.3%
17	0.635	0.885	39.4%
18	0.635	0.913	43.8%
19	0.635	0.941	48.2%
20	0.635	0.970	52.8%
21	1.000	1.000	0%
Change 20 to 21	3%	57%	



Loss of CSR Payments: Impact on Premiums

	Bronze (60%)	Silver (70%)	Silver (73%)	Gold (80%)	Silver (87%)	Platinum (90%)	Silver (94%)
Eligibility Income Levels	n/a	> 250% FPL	201%-250%	n/a	151%-200%	n/a	< 150% FPL
Premium	\$	\$\$	\$\$	\$\$\$	\$\$	\$\$\$\$	\$\$
Deductible	\$6,450	\$3,800	\$3,250	\$2,250	\$900	\$500	\$500
Maximum OOP limit	\$6,450	\$6,300	\$4,750	\$3,500	\$1,500	\$1,500	\$750
Primary care visit	no charge after ded.	\$20	\$15	\$20	\$10	\$20	\$5
Specialist visit	no charge after ded.	\$40	\$30	\$40	\$25	\$40	\$15
Emergency room care	no charge after ded.	\$250	\$200	\$250	\$200	\$250	\$150
Inpatient hospitalization	no charge after ded.	20%	20%	20%	20%	20%	20%
Generic drugs	no charge after ded.	\$20	\$15	\$10	\$10	\$10	\$8
Preferred brand name	no charge after ded.	\$50	\$45	\$20	\$35	\$20	\$25
Non-preferred brand	no charge after ded.	50%	50%	35%	50%	35%	50%
Specialty Drugs	no charge after ded.	50%	50%	35%	50%	35%	50%

Loss of CSR Payments: Impact on Premiums

State Insurance Department directions to carriers (spring 2017):

- Assume CSR payments would be made when setting rates;
- Assume CSR payments would not be made and absorb rate increases in:
 - Silver marketplace plans only;
 - All silver plans (inside and outside the Marketplace); or
 - All metal level plans (inside and outside the Marketplace)
- Assume CSR payments would not be made, carriers have flexibility on how to absorb rates increases; or
- No guidance

Loss of CSR Payments: Impact on Premiums

Approaches to Cost-Sharing Reduction Payments for 2018, by State

State	Did Insurers Assume CSR Payments Would Discontinue When Setting 2018 Premiums? (Unknown, Yes, No, or Approach varied among insurers)	Where Did Insurers Load the CSR Adjustment? (Unknown, Silver plans—All (on and off-marketplace), Silver plans—Marketplace qualified health plans (QHPs), [1] or Other distribution)
Alabama	Yes	Silver plans-QHPs
Alaska	Yes	Silver plans-QHPs
Arizona	Approach varied among insurers	Other distribution [2]
Arkansas	Yes	Silver plans-QHPs
California	Yes	Silver plans—QHPs [3]
Colorado	Yes	Other distribution [4]
Connecticut	Yes	Silver plans-QHPs
Delaware	Yes	Other distribution [5]
District of Columbia		[6]
Florida	Yes	Silver plans—QHPs
Georgia	Approach varied among insurers	Silver plans—All
Hawaii	Unknown	Unknown
Idaho	Yes	Silver plans-QHPs
Illinois	Yes	Silver plans—QHPs
Indiana	Yes	Other distribution [7]

Source: Corlette, S. and Lucia, K., States Step Up to Protect Consumers in Wake of Cuts to ACA Cost-Sharing Reduction

Payments, Georgetown Center for Health Insurance Reform (October 27, 2017)

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2018 Rate Changes for Virginia Plans

	Average Rate Change from 2017 to 2018	Average 2018 Per Member Per Month Rates
Anthem HealthKeepers	54.6%	\$662.71
CareFirst BlueChoice	54.5%	\$763.65
CareFirst PPO	67.4%	\$1031.14
Cigna	51.1%	\$502.00
Kaiser Permanente	34.5%	\$502.25
Optima	81.8%	\$889.78
Piedmont	53.4%	\$668.64



2018 Silver Plan Rates in Virginia

CareFirst Blue Cross Blue Shield Plans and Prices for a 40 year old in Alexandria, VA (no ATPC)

Metal Level	Plan	Plan Type	Premium
Catastrophic	BlueChoice HMO Young Adult \$7,350	НМО	\$333.70
Gold	HealthyBlue HMO Gold \$1,000	НМО	\$652.93
Silver	BlueChoice HMO Silver \$3,500	НМО	\$720.34
Gold	HealthyBlue PPO Gold \$1,000	PPO	\$806.53
Silver	BluePreferred Silver \$3,500	PPO	\$927.58



Rate Increases and APTC Calculation

Example:

- 32 year old single adult
- Income: \$18,090 (150% FPL)
- Expected contribution: 4% of income (724/year, \$60.33/month)

Scenario	Cost of 2 nd Lowest Cost Silver Plan	Expected Contribution	APTC
with CSR	\$4,000	\$724	\$3,276
payments	(\$333.33/mo.)	(\$60.33/mo.)	(\$273.00/mo.)
Without CSR payments	\$6,000	\$724	\$5,276
	(\$500.00/mo.)	(\$60.33/mo.)	(\$439.67/mo.)



2018 Silver Plan Rates in Virginia

Kaiser Permanente Plans and Prices for a 40 year old in Fredericksburg, VA (no APTC)

Metal Level	Plan	Plan Type	Premium
Catastrophic	KP VA Catastrophic 7350/0/Dental	НМО	\$294.95
Bronze	KP VA Bronze 5500/50/Dental	НМО	\$387.35
Silver	KP VA Silver 6000/35/Dental	НМО	\$447.48
Silver	KP VA Silver 2750/20%/HSA/Dental	НМО	\$480.52
Gold	KP VA Gold 1500/20/Dental	НМО	\$483.08
Silver	KP VA Silver 3000/30/Dental	НМО	\$487.76
Gold	KP VA Gold 1000/20/Dental	НМО	\$494.14
Silver	KP VA Silver 2000/30/Dental	НМО	\$499.29
Gold	KP VA Gold 0/20/Dental	НМО	\$508.49
Silver	KP VA Standard Silver 3500/30/Dental	НМО	\$516.16
Platinum	KP VA Platinum 0/5/Dental	НМО	\$578.77

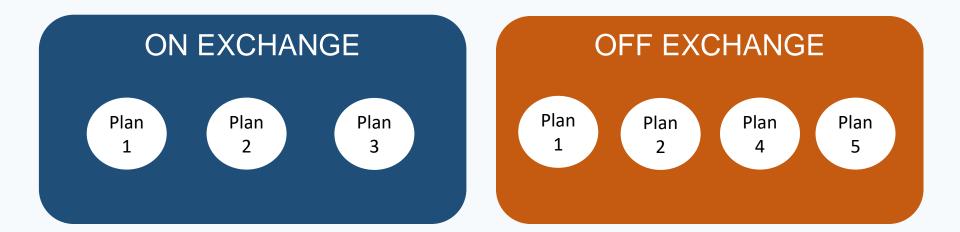
Source: Madala, D., Health Insurance Marketplace Survey of the 2018 Virginia QHP Options, presentation to volunteer CACs (October 27, 2018) (Virginia Bureau of Insurance, 2018 ACA Rate Filing Data available at https://www.scc.virginia.gov/boi/co/acafilinginfo/files/acaratefile.pdf



2018 Silver Plan Rates in Virginia

	Plan 1		Plan 2		Plan 3	
Insurance company	Kaiser Permanente		Kaiser Permanente		Kaiser Permanente	
Health plan name	KP VA Silver 2750/20%/	/HSA	KP VA Gold 1500/20/Dental		KP VA Silver 3000/30/De	ental
Metal level/Network Type	Silver HMO		Gold HMO		Silver HMO	
Monthly premium	\$480.52		\$483.08		\$487.76	
Deductible (in-network/out-of-network)	\$2,750		\$1,500		\$487.76	
OOP Maximum (in-network/out-of-network)	\$5,000		\$6,850		\$7,350	
Сорау	Deductible applies	?	Deductible applies?		Deductible applies?	
Primary Care Provider	20%	✓	\$20		\$30	
Specialist Visit	20%	✓	\$40		\$50	
Rx Tier 1 (generics)	\$15	✓	\$10		\$15	
Rx Tier 2 (preferred brand name)	\$55	✓	\$30		\$55	
Rx Tier 3 (non-preferred brand name)	20%	✓	30%	✓	35%	✓
Rx Tier 4 (specialty)	20%	✓	30%	✓	35%	✓
Emergency Room Visit	20%	✓	30%	✓	35%	✓
Inpatient Hospital Stay	20%	✓	30%	✓	35%	✓
Other Service:						
Other Service:						
Health Care Providers	In Network/Covered	1?	In Network/Covered	?	In Network/Covered	?
Provider/Rx:						
Provider/Rx:					10	
Provider/Rx:					13	

"Silver Switcharoo"



- Premiums for Plan 1, Plan 2, and Plan 3 will have rate increases from loss of federal CSR payments;
- Premiums for Plan 1 and Plan 2 must be same On and Off the Exchange;
- Premiums for Plan 4 and Plan 5 do not have to have rate increase from loss of CSR payments.

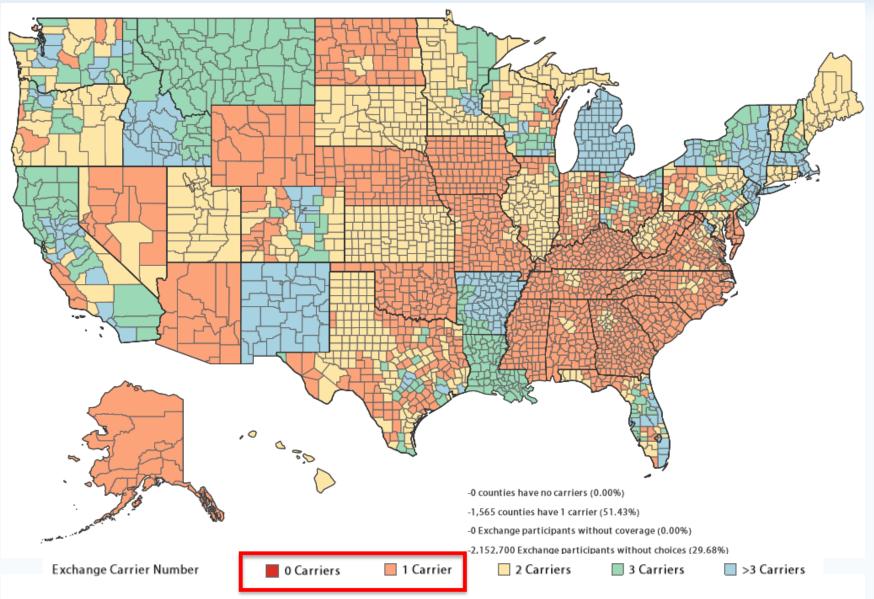
"Silver Switcharoo"

	Plan 1	
Insurance company Health Plan A		
Health plan name	Silver ON EXCHANGE	
Metal level/Network Type	Silver HMO	
Monthly premium (after tax credit)	\$300	
Deductible (in-network/out-of-network)	\$4,000	
OOP Maximum (in-network/out-of-network)	\$7,150	
Сорау	Deductible applies?	
Primary Care Provider	\$30	
Specialist Visit	\$50	✓
Rx Tier 1 (generics)	\$20	
Rx Tier 2 (preferred brand name)	\$50	✓
Rx Tier 3 (non-preferred brand name)	20%	✓
Rx Tier 4 (specialty)	20%	✓
Emergency Room Visit	20%	✓
Inpatient Hospital Stay	20%	✓
Other Service:		
Other Service:		
Health Care Providers	In Network/Covered?	
Provider/Rx:		
Provider/Rx:		
Provider/Rx:		

Plan 2	
Health Plan A	
Silver OFF EXCHANG	Ε
Silver HMO	
\$255	
\$3,500	
\$7,000	
Deductible applies?	
\$30	
\$50	✓
\$20	
\$50	√
20%	✓ ✓
20%	✓
20%	✓
20%	✓
In Network/Covered	?
15	

Section 2 Performing Analysis of 2018 Plans

Carrier Participation in the Marketplace



Changes in Plan Offerings/Prices



ASPE Research Brief

HEALTH PLAN CHOICE AND PREMIUMS IN THE 2018 FEDERAL HEALTH INSURANCE EXCHANGE

October 30. 2017 **Key Findings**

Benchmark Premiums: The average monthly premium for the second-lowest cost silver plan (SLCSP), also called the benchmark plan, for a 27-year-old increased by 37% from plan year 2017 (PY17) (\$300) to PY18 (\$411).

Subsidies: The average APTC (\$555) will increase by an estimated 45% from PY17 (\$382) and by 114% from PY14 (\$259). In PY14 through PY17, more than 80% of enrollees were in plans for which APTCs were paid, while approximately 60% were in plans to which cost-sharing reductions were paid.

Lowest-Cost Plan Available: The percentage of current enrollees with access to a plan for \$200 or less decreased from 16% for PY17 to 6% to PY18. If enrollees were to stay within their current metal level, only 2% will have access to coverage with premiums of \$200 or less for PY18.

Issuer Participation: Issuer participation in the Exchange continues to decline with 132 total state issuers in PY18, down from 167 in PY17. Eight states in PY18 will have only one issuer: Alaska, Delaware, Iowa, Mississippi, Nebraska, Oklahoma, South Carolina, and Wyoming.

Issuer and Plan Options: 29% of current enrollees will have only one issuer to choose from, up from 20% in PY17. The average number of qualified health plans (QHPs) available to enrollees is 25 for PY18, down from 30 in PY17. Alaska, Arizona, Iowa, and Mississippi enrollees will have the fewest QHPs in PY18 (an average of 5 QHPs per county), while Florida will have the highest (an average of 55 QHPs per county).

Differences between PY18 and PY17:

• The percentage of enrollees with access to a plan for which they are responsible for paying less than \$75 of the premium increased by 9 percentage points from PY17 (71%) to PY18 (80%).

Carriers Participating in Your Area

2016	2017	2018
CareFirst	CareFirst	CareFirst
Innovation Health	Cigna	Cigna
Kaiser Permanente	Innovation Health	Kaiser Permanente
UnitedHealthcare	Kaiser Permanente	
	UnitedHealthcare	

Changes in Plan Offerings/Prices

Rank	2016		2017		2018	
Ra	Plan	Price	Plan	Price	Plan	Price
1	Innovation Health Leap Silver Basic	\$237	Innovation Health Leap Silver Basic	\$259	Kaiser Permanente Silver 6000/35/ Dental	\$392
2	Kaiser Permanente VA Silver 2750/20/ HSA/Dental/ Ped dental	\$248	Innovation Health Leap Silver Diabetes	\$271	Cigna Connect 6500	\$401
3	United HealthCare, Silver Compass HSA 2000	\$253	Cigna Connect 4500	\$274	Kaiser Permanente Silver 2750/20%/ HSA/Dental	\$421
4	Innovation Health Leap Silver Plus	\$254	UnitedHealthcare Compass Silver 5200	\$279	Kaiser Permanente Silver 3000/30/ Dental	\$427
5	Kaiser Permanente VA Silver 2500/30/ Dental/Ped Dental	\$262	Innovation Health Leap Silver Plus	1 5787	Kaiser Permanente Silver 2000/30/ Dental	\$437
6	United Healthcare, Silver Compass 4500-1	\$264	UnitedHealthcare Compass HSA Silver 2800	\$282	Cigna Connect 4500	\$441
7	Kaiser Permanente VA Silver 1500/30/ Dental/Ped Dental	\$276	Innovation Health Leap Silver Healthy Minds	\$287	Kaiser Permanente Standard Silver 3500/30/Dental	\$452
8	CareFirst BlueChoice HMO HSA Silver \$1,350	\$312	Kaiser Permanente VA Silver 6000/30/Dental/Ped Dental	\$288	CareFirst BlueChoice HMO Silver \$3,500	\$631
9	CareFirst BlueChoice HMO Silver \$2,000	\$345	Cigna Connect 2500	\$288	CareFirst BluePreferred Silver \$3,500	\$812
10	CareFirst BlueChoice Plus Silver \$2500	\$345	Kaiser Permanente VA Silver 2750/20%/HSA/Dental/Ped Dental	\$315		
			(9 other plans)			

Changes in Plan Offerings/Prices

Rank	2016		2017		2018	
Ra	Plan	Price	Plan	Price	Plan	Price
1	Innovation Health Leap Silver Basic	\$237	Innovation Health Leap Silver Basic	\$259	Kaiser Permanente Silver 6000/35/ Dental	\$392
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9	CareFirst BlueChoice HMO Silver \$2,000	\$345	Cigna Connect 2500	\$288	CareFirst BluePreferred Silver \$3,500	\$812
10	CareFirst BlueChoice Plus Silver \$2500	\$3/15	Kaiser Permanente VA Silver 2750/20%/HSA/Dental/Ped Dental	\$315		
			(9 other plans)			

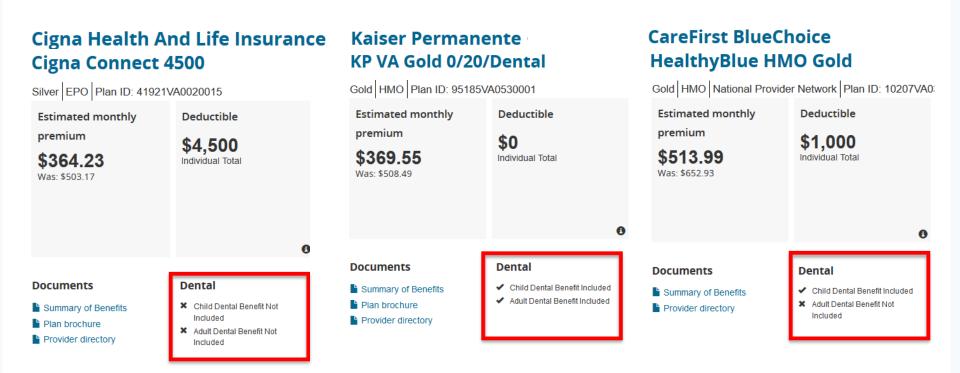
Tracking Changes in Continuing Plans

	2017	
Insurance company	Cigna	
Health plan name	Cigna Connect 4500	
Metal level/Network Type	Silver	
Monthly premium	\$313.29	
Deductible	\$4,500	
OOP Maximum	\$7,150	
Сорау	Deductible applies?	
Primary Care Provider	\$20	
Specialist Visit	15%	✓
X-rays and Diagnostic Imaging	15%	✓
Rx Tier 1	Preferred: \$4/Non-preferred: \$20	
Rx Tier 2	\$55	✓
Rx Tier 3	50%	✓
Rx Tier 4	30%	✓
Outpatient Facility Fee	15%	✓
Emergency Room Visit	15%	✓
Inpatient Hospital Stay	15%	✓

2018	
Cigna	
Cigna Connect 4500	
Silver	
\$356.07	
\$4,500	
\$7,350	
Deductible applies?	
\$20	
20%	✓
20%	✓
Preferred: \$4, Non-preferred: \$20	
\$55	✓
50%	✓
30%	✓
20%	✓
20%	✓
20%	✓

Dental Coverage for Children/Adults

2018



Other Covered Services

Con	nmon dical Event	Services You May Need	Your cost if you use a Plan Provider	Your cost if you use a Non-Plan Provider	Limitations & Exceptions
		Eye exam	20% Coinsurance after deductible	Not Covered	none
	your child needs	Glasses	No Charge after deductible	Not Covered	1 pair glasses/yr (single OR bifocal lenses) OR 1st purchase of contact lenses/yr OR 2 pair/eye/yr medically necessary contacts (select group of frames and contacts)
		Dental check-up	No charge (Deductible does not apply)	Not Covered	One evaluation, including teeth cleaning, topical fluoride applications, covered 2 times per yr; 2 bitewing x-rays per yr, 1 set full mouth x-rays every 3 yrs.

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture
- Cosmetic Surgery
- Hearing Aids

- Long-Term/Custodial Nursing Home Care
- Non-Emergency Care when Traveling Outside the U.S.
- Routine Foot Care
- Weight Loss Programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Bariatric Surgery
- Chiropractic Care with limits
- Infertility Treatment with limits

- Private-Duty Nursing with limits
- Routine Dental Services (Adult) with limits
- Routine Eye Exam (Adult)

- Routine Hearing Tests
- Voluntary Termination of Pregnancy with limits

Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

Other Covered Services

	CareFirst BCBS	Cigna	Kaiser Permanente
Acupuncture			
Bariatric surgery	✓		✓
Chiropractic care	✓	✓	✓
Cosmetic surgery			
Dental care (adult)			✓
Elective Abortions			
Infertility treatment			✓
Hearing aids			
Long-term care			
Private duty nursing	✓	✓	✓
Routine eye exam (adult)	✓		✓
Routine hearing tests (adult)			
Routine foot care			
Weigh loss programs			

Provider Network Size

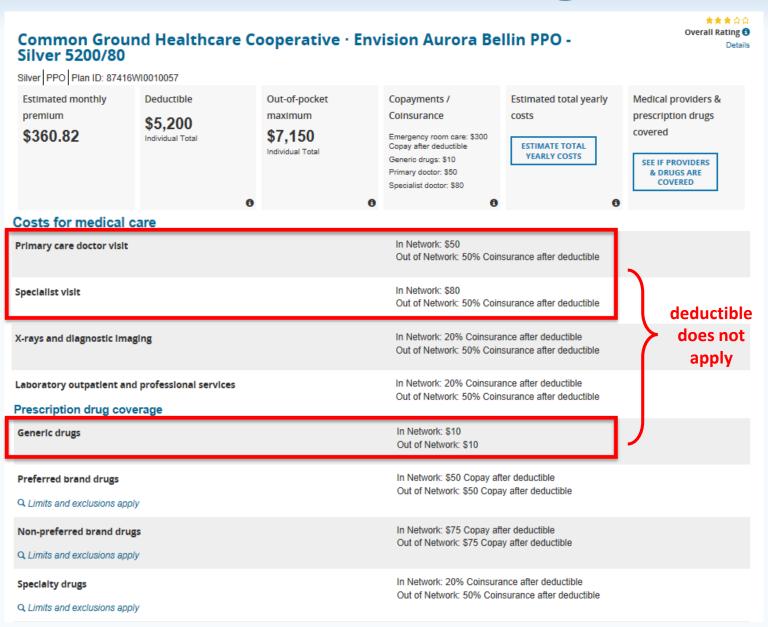
Providers in a 5 mile radius of 22202 Zip Code (Arlington, VA)

	CareFirst BCBS PPO	CareFirst BCBS HMO	Cigna	Kaiser Permanente
Primary Care Physicians	500+	500+	398	8
Cardiologists	207	237	110	0 (3 in 10 mi.)
OB/GYN	312	309	151	4
Pediatricians	177	147	200	1
Hospitals	6	6	13	0 (5 in 10 mi.)

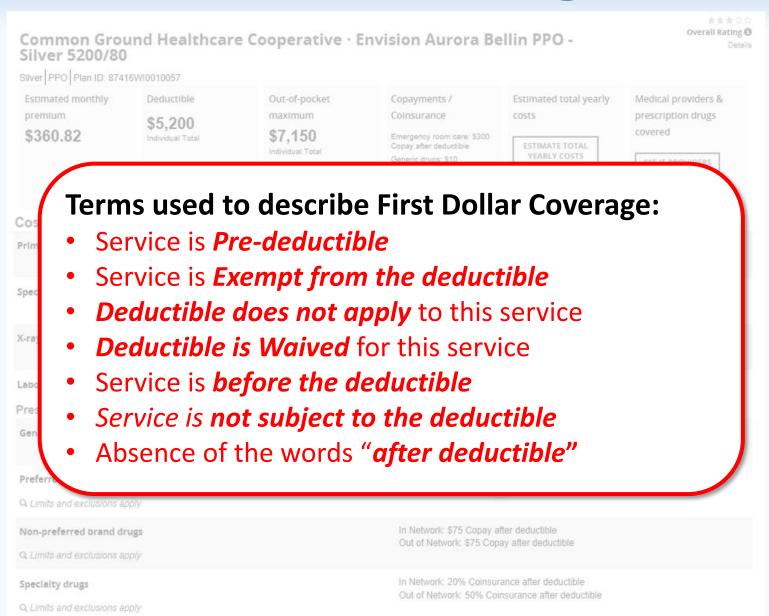
Note: radius can be 5 miles, 10 miles, or 25 miles to account for provider density differences between urban, suburban, and rural areas.

Trends in QHPs since 2016

First Dollar Coverage



First Dollar Coverage



Partial Exemptions from the Deductible

Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services Cigna Health and Life Insurance Company: Cigna Connect 6000

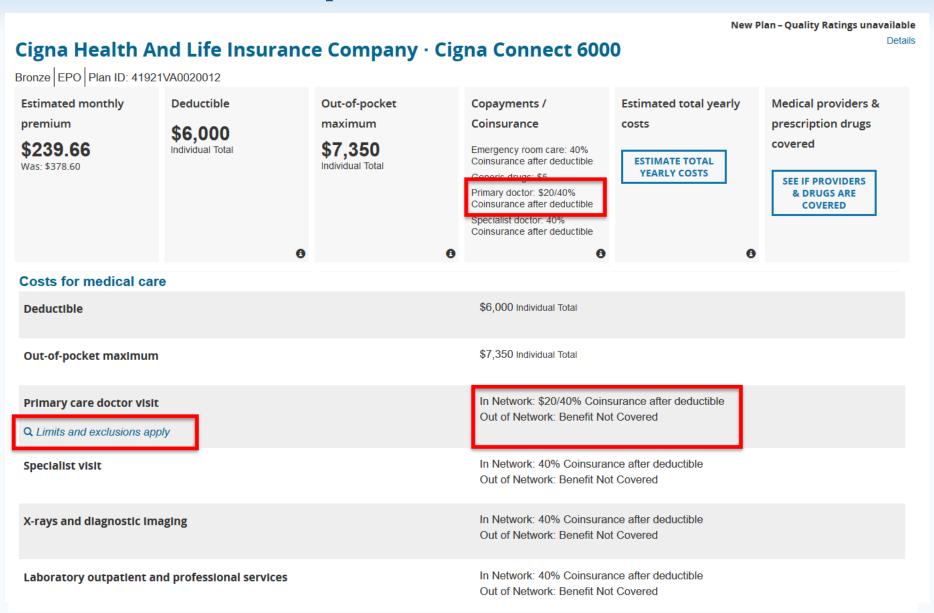
Coverage Period: 01/01/2018 – 12/31/2018 Coverage for: Individual & Family | Plan Type: EPO



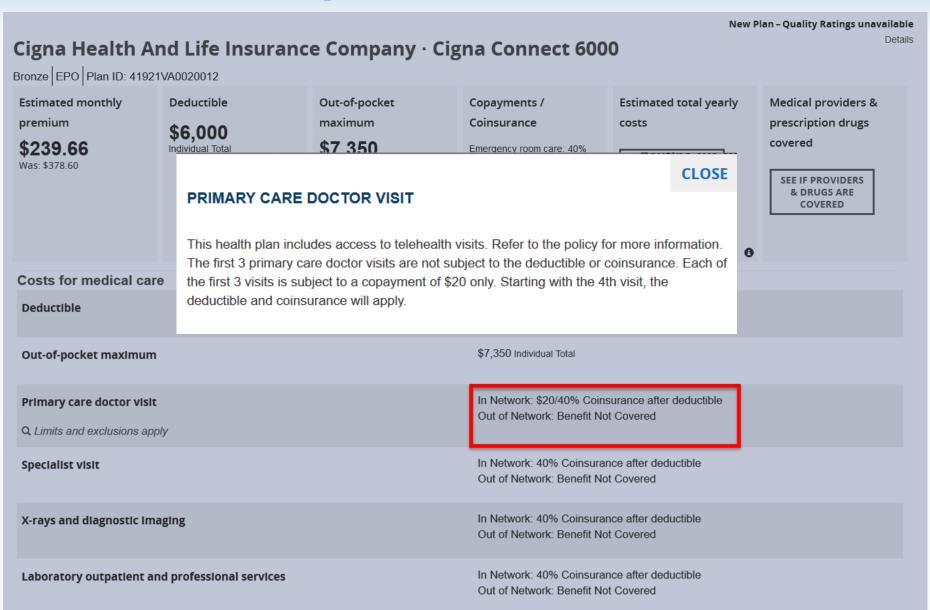
All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
If you visit a health care provider's office	Primary care visit to treat an injury or illness	\$20 <u>copayment</u> /visit	Not Covered	First 3 visits \$20 copayment/visit, additional visits 40% coinsurance. Virtual Telehealth visit – \$20 copayment if from a Cigna Telehealth Connection Physician. Refer to the policy for more information. Deductible does not apply to first 3 primary care visits or Telehealth visits.	
or clinic	Specialist visit	40% coinsurance	Not Covered	None	
	Preventive care/screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for. Deductible does not apply.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	40% coinsurance	Not Covered	None	
•	Imaging (CT/PET scans, MRIs) 40% coinsurance Not Covered	Not Covered	None		
If you need drugs to treat your illness or condition	Preferred generic drugs \$5 copayment (retail)/ \$15 copayment (home delivery) Not Covered Limited to up to a 90 day	Limited to up to a 90 day supply (retail/home			
More information about prescription drug coverage is available at	Non-preferred generic drugs	\$35 <u>copayment</u> (retail)/ \$105 <u>copayment</u> (home delivery)	Not Covered	delivery). You pay <u>copayment</u> for each 30 day supply. Deductible does not apply.	
www.cigna.com/ifp- drug-list	Preferred brand drugs	40% <u>coinsurance</u> (retail/home delivery)	Not Covered	Limited to up to a 90 day supply (retail/home	
drug-list	Non-preferred brand drugs	50% <u>coinsurance</u> (retail/home delivery)	Not Covered	delivery).	

Partial Exemptions from the Deductible



Partial Exemptions from the Deductible



Deductible-only Plans

Florida Blue HMO (A BlueCross BlueShield FL Company) · MyBlue Bronze 1602

Bronze HMO Plan ID: 30252FL0070003

Estimated monthly premium

\$285.98

\$7,150
Individual Total

Out-of-pocket maximum

\$7,150

Copayments /
Coinsurance

Emergency room care: No Charge After Deductible Generic drugs: No Charge

After Deductible Primary doctor: No Charge After Deductible

Specialist doctor: No Charge After Deductible Estimated total yearly costs

ESTIMATE TOTAL YEARLY COSTS

Medical providers & prescription drugs covered

SEE IF PROVIDERS & DRUGS ARE COVERED

8

Costs for medical care

Primary care doctor visit	In Network: No Charge After Deductible Out of Network: Benefit Not Covered	
Specialist visit	In Network: No Charge After Deductible Out of Network: Benefit Not Covered	
X-rays and diagnostic imaging	In Network: No Charge After Deductible Out of Network: Benefit Not Covered	
Laboratory outpatient and professional services	In Network: No Charge After Deductible Out of Network: Benefit Not Covered	
Outpatient facility	In Network: No Charge After Deductible Out of Network: Benefit Not Covered	
Prescription drug coverage		
	In Network: No Charge After Deductible Out of Network: Benefit Not Covered	
	In Network: No Charge After Deductible Out of Network: Benefit Not Covered	

Additional Prescription Drug Tiers

Geisinger Health Plan: HMO Plan 20/40/3000

Summary of Benefits and Coverage: What this Plan Covers & What it Costs Co

Coverage Period: 01/01/2017-12/31/2017 Coverage for: Individual + Family Plan Type: HMO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.thehealthplan.com or by calling 1-866-379-4489.

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	\$20 copay/visit	Not covered	None
If you visit a health	Specialist visit	\$40 copay/visit	Not covered	None
care <u>provider's</u> office or clinic	Other practitioner office visit	\$20 copay/visit	Not covered	Chiropractor, In-network only: 20 visits/member/benefit period
	Preventive care/screening/immunization	No charge	Not covered	Adults (22+): Limited to 1 routine exam per year, PCP copay applies thereafter
If you have a test	Diagnostic test (x-ray, blood work)	No charge	Not covered	None
II you have a test	Imaging (CT/PET scans, MRIs)	No charge	Not covered	Precert / prior auth required.
1	Generic (preferred) drugs	\$3	Not covered	
If you need drugs to 2 treat your illness or	Generic (non-preferred) drugs	\$15	Not covered	Covers up to a 34-day supply. Mail
condition 3	Brand (preferred) drugs	\$35	Not covered	order 2x copayment.
4	Brand (non-preferred) drugs	\$55	Not covered	
More information about prescription drug	Specialty (preferred)	40% up to \$150	Not covered	No mail order option
coverage is available at www.thehealthplan.com	\$0 Tier	No Charge	Not covered	MediBenNC vaccines (flu and zostavax)

Source: Summary of Benefits and Coverage, Geisinger Health Plan HMO Plan 20/40/3000 in Cambria County, PA (2017)

Additional Prescription Drug Tiers

Geisinger Health Plan · Geisinger Marketplace HMO 20/40/3000 Gold HMO Plan ID: 22444PA0010006 Estimated monthly Out-of-pocket Estimated total yearly Medical providers & Deductible Copayments / premium prescription drugs maximum Coinsurance costs \$3,000 covered \$516.09 \$4,000 Emergency room care: \$250 Individual Total ESTIMATE TOTAL Generic drugs: \$15 Individual Total YEARLY COSTS SEE IF PROVIDERS Primary doctor: \$20 & DRUGS ARE Specialist doctor: \$40 COVERED

Prescription drug coverage

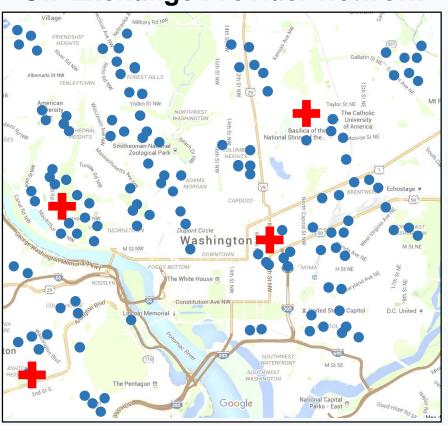
Generic drugs	In Network: \$15 Out of Network: Benefit Not Covered	
Q Limits and exclusions apply		
Preferred brand drugs	In Network: \$35 Out of Network: Benefit Not Covered	
Q Limits and exclusions apply	Out of Hothoric Bolloit Hot Covered	
Non-preferred brand drugs	In Network: \$55 Out of Network: Benefit Not Covered	
Q Limits and exclusions apply	Out of Network, Benefit Not Covered	
Specialty drugs	In Network: 40% Out of Network: Benefit Not Covered	
Q Limits and exclusions apply	Out of Network. Benefit Not Obvered	
List of covered drugs	View	
Three month in-network mail order pharmacy benefit	Yes	
Prescription drug deductible	\$0	
Prescription drug out-of-pocket maximum	Included in plan's out-of-pocket maximum	25

35

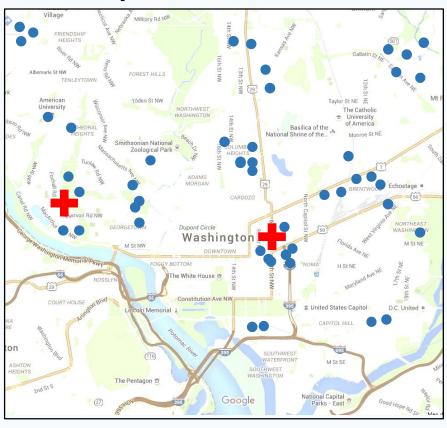
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Narrow Provider Networks

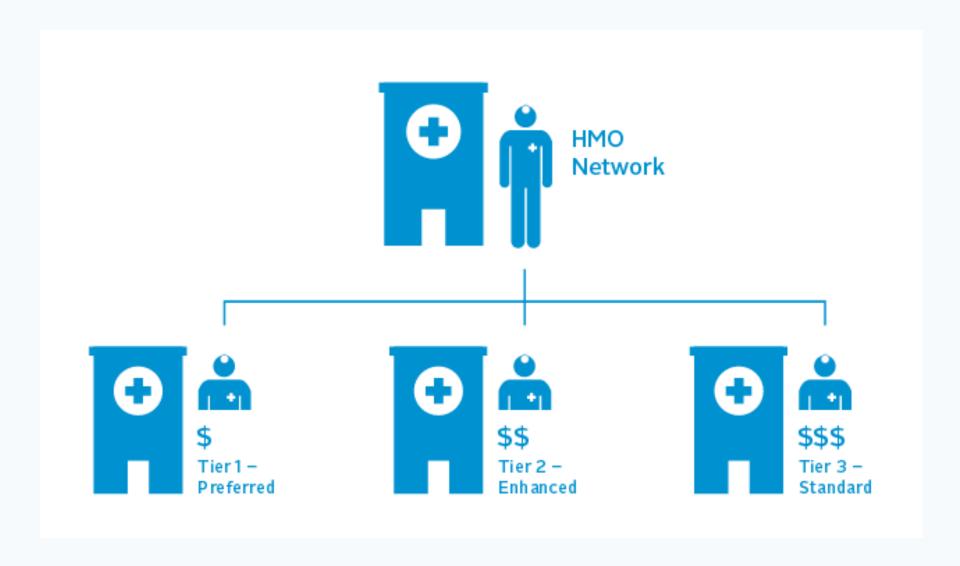
Off-Exchange Provider Network



Marketplace Provider Network



Tiered Provider Networks



Tiered Provider Networks

Independence HMO Silver Proactive

Coverage Period: Beginning on or after 01/01/2017

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage for: FAMILY| PlanType: HMO

	Services You May	,	Your Cost If You Use	Limitations & Exceptions	
Event	Need	Tier 1 - Preferred	Tier 2 - Enhanced	Tier 3 - Standard	Limitations & Exceptions
	Primary care visit to treat an injury or illness	\$30 Copayment (copay)	\$40 copay, no Deductible (ded)	\$50 copay, no ded	none
	Specialist visit	\$60 copay	\$80 copay, no ded	\$100 copay, no ded	PCP referral required.
If you visit a health care provider's office or clinic	Other practitioner office visit	\$50 copay	\$50 copay, no ded	\$50 copay, no ded	PCP referral required for spinal manipulation. Visit limits may apply. See benefit booklet.
or clinic	Preventive care / screening / immunization	No Charge	No Charge no ded	No Charge no ded	Age and frequency schedules may apply. For colorectal cancer screening, your cost share may vary depending on where you receive service.
If you have a test	Diagnostic test (x-ray, blood work)	\$60 copay(X-Ray)/ No Charge(Blood Work)	\$60 copay, no ded(X- Ray)/ No Charge no ded(Blood Work)	\$60 copay, no ded(X- Ray)/ No Charge no ded(Blood Work)	PCP referral required for x-rays. Requisition form required for lab work.
•	Imaging (CT/PET scans, MRIs)	\$250 copay	\$250 copay, no ded	\$250 copay, no ded	Precertification required for certain services. See benefit booklet.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	\$250 copay	Subject to ded and \$750 copay	Subject to ded and \$1,250 copay	Precertification may be required. See benefit booklet.
surgery	Physician/surgeon fees	No Charge	5%, after ded	10%, after ded	Precertification may be required. See benefit booklet.
	Emergency room services	\$550 copay	\$550 copay, no ded	\$550 copay, no ded	none
If you need immediate medical	Emergency medical transportation	\$200 copay	\$200 copay, no ded	\$200 copay, no ded	none
attention	Urgent care	\$100 copay	\$100 copay, no ded	\$100 copay, no ded	Your costs for urgent care are based on care received at a designated urgent care center or facility.

Major Changes to In-Network Providers

CITIZEN-TIMES

Mission-Blue Cross NC contract ends with no replacement

Mark Barrett, mbarrett@citizen-times.com

Published 6:35 p.m. ET Oct. 4, 2017 | Updated 6:49 a.m. ET Oct. 5, 2017



(Photo: John Boyle/jboyle@citizentimes.com)













ASHEVILLE – An agreement between Western

North Carolina's largest health care organization and
the state's largest private insurer that affects the lives
of thousands of mountain residents expired at
midnight Wednesday.

Hospitals, physicians and other health care facilities

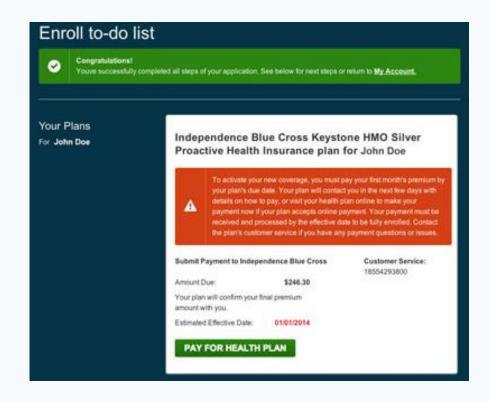
that are part of Mission Health are now outside the Blue Cross Blue Shield of North Carolina network of providers.

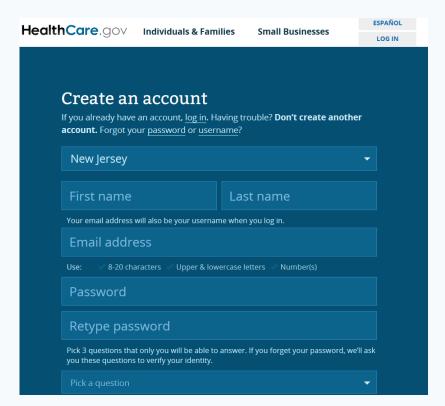
How long that will continue is anyone's guess, but statements from both sides to the dispute this week suggest they are not on the verge of kissing and making up.

Q & A Session 1

Section 3 Plan Selection Strategies

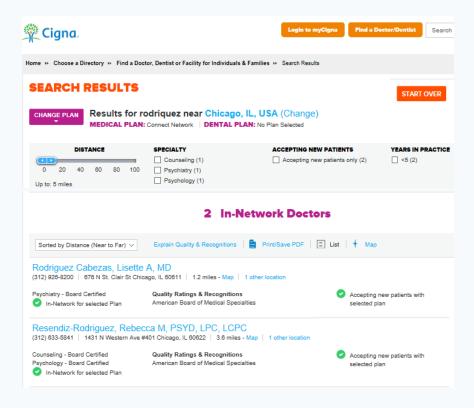
1. Renewal or new applicant?





2. Any prescription drugs or current doctors?





3. Major health heeds or anticipated procedures?



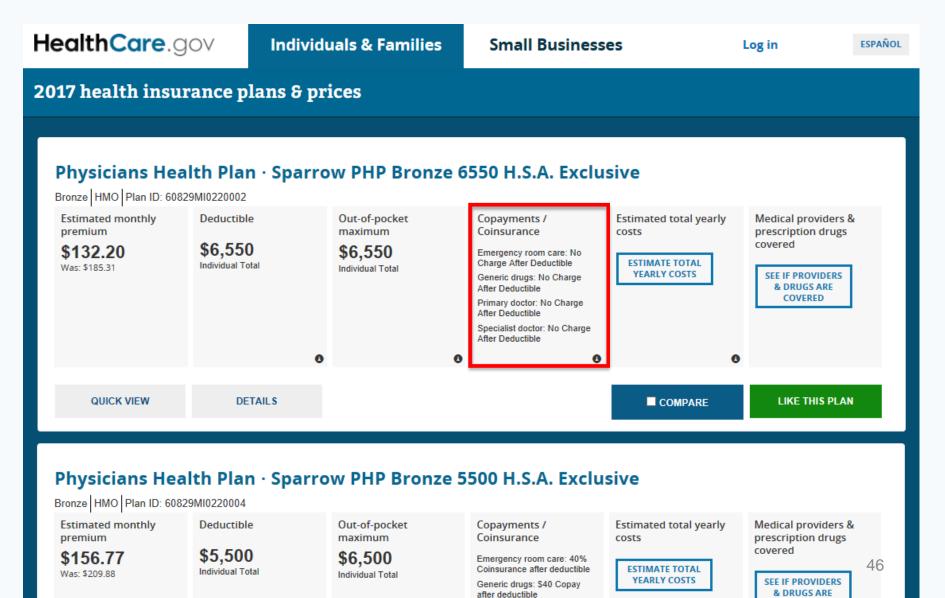


4. Calculating Estimate Annual OOP Cost

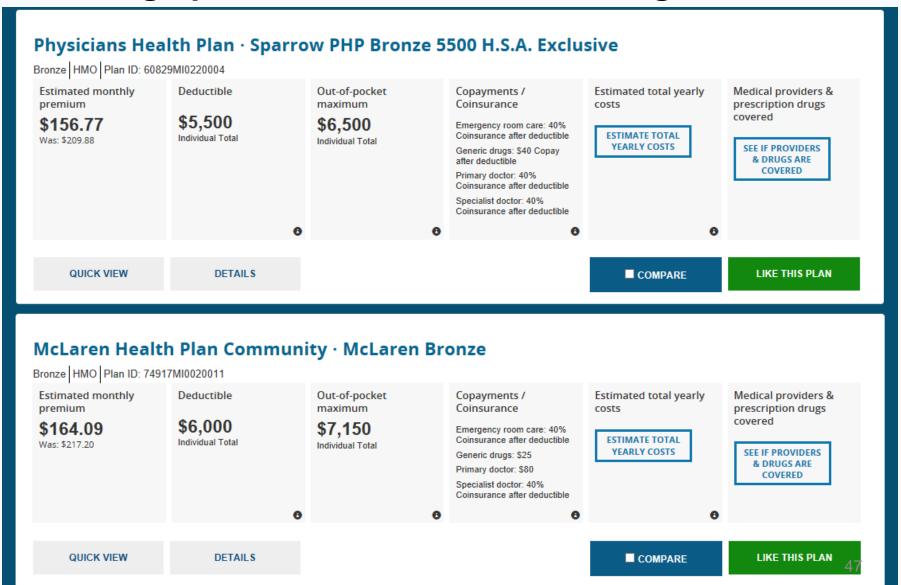
5 day hospital stay for surgery (\$5000 bill)

	Plan 1				Plan 2	
Insurance company	Innovation Health				Cigna Health and	Life
Health plan name	Leap Bronze				Cigna Connect 80	0-3
Metal level/Network Type	Bronze PPO		Annual Cost	Annual Cost	Silver EPO	
Monthly premium (after tax credit)	\$11.23		\$135	\$2,122	\$176.83	
Deductible (in-network/out-of-network)	\$14,100				\$1,600	
OOP Maximum (in-network/out-of-network)	\$14,100				\$4,700	
Сорау	Deductible applies?				Deductible applie	es?
Primary Care Provider	No charge	✓	\$500	\$75	\$15	
Specialist Visit	No charge	✓	\$750	\$75	10%	✓
Rx Tier 1 (generics)	\$5		1		\$4	
Rx Tier 2 (preferred brand name)	No charge	✓	\$1050	\$105	\$35	✓
Rx Tier 3 (non-preferred brand name)	No charge	✓	1		50%	✓
Rx Tier 4 (specialty)	No charge	✓	1		30%	✓
Emergency Room Visit	No charge	✓	1		10%	✓
Inpatient Hospital Stay	No charge	✓	\$5,000	\$1,600 + \$340	10%	✓
5 primary care visits (\$100 each)				+5.0		
5 specialist visits (\$150 each) 3 prescriptions (\$350 each)			\$7,435			

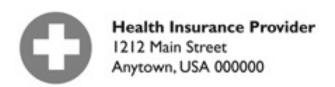
5. Finding options for First Dollar Coverage



5. Finding options for First Dollar Coverage



In-network Discount in Deductible Phase



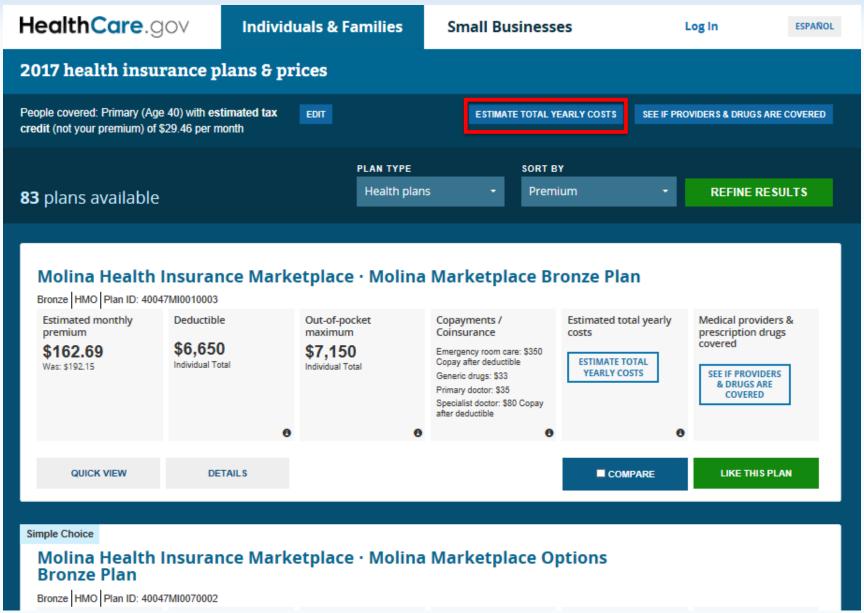
EXPLANATION OF BENEFITS

Please retain for future reference Mary Jones MD/ PIN:7654321

Mary Jones, MD Homeville Medical Center 2121 Elm Ave. Homeville, USA 000000 Date: 01/01/12
Tax ID #: 0101010101
Check #: 1010101010
Check Amount: \$###.00

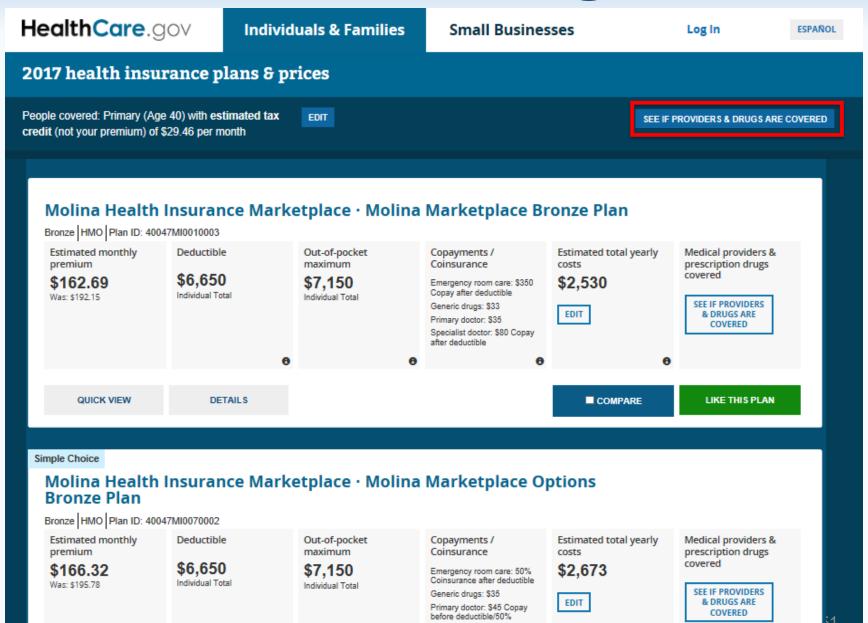
Patient Name: Bill Smith
Patient Account Number: 987654321
Patient ID # 1234567
Member ID: 54321

TREATMENT DATE	AA	SERVICE CODE	ВВ	SUBMITTED CHARGES	ALLOWED AMOUNT	COPAY AMOUNT	Deductible	You Owe
01/01/12 01/02/12 01/03/12	= = =	Office visit Office visit Laboratory	11 11	\$150.00 \$150.00 \$85.00	\$85.00 \$85.00 \$20.00	\$0.00 \$0.00 \$0.00	\$85.00 \$85.00 \$20.00	\$85.00 \$85.00 \$20.00
TOTALS				\$385.00	\$190.00	\$0.00	\$190.00	\$190.00



HealthCare.gov Individuals & Families Small Businesses Log In ESPAÑOL 2017 health insurance plans & prices People covered: Primary (Age 40) with estimated tax **EDIT** SEE IF PROVIDERS & DRUGS ARE COVERED credit (not your premium) of \$29.46 per month Molina Health Insurance Marketplace · Molina Marketplace Bronze Plan Bronze HMO Plan ID: 40047MI0010003 Medical providers & Estimated monthly Deductible Out-of-pocket Copayments / Estimated total yearly premium maximum Coinsurance costs prescription drugs covered \$6,650 \$7,150 \$2,530 \$162.69 Emergency room care: \$350 Copay after deductible Individual Total Was: \$192.15 Individual Total SEE IF PROVIDERS Generic drugs: \$33 EDIT & DRUGS ARE Primary doctor: \$35 COVERED Specialist doctor: \$80 Copay after deductible **DETAILS** LIKE THIS PLAN QUICK VIEW ■ COMPARE Simple Choice Molina Health Insurance Marketplace · Molina Marketplace Options **Bronze Plan** Bronze HMO Plan ID: 40047MI0070002 Out-of-pocket Estimated total yearly Medical providers & Estimated monthly Deductible Copayments / maximum Coinsurance prescription drugs premium costs covered \$6.650 \$2.673 \$166.32 \$7,150 Emergency room care: 50% Coinsurance after deductible Individual Total Was: \$195.78 Individual Total SEE IF PROVIDERS Generic drugs: \$35 EDIT & DRUGS ARE Primary doctor: \$45 Copay COVERED before deductible/50%

Source: healthcare.gov, plans in Detroit, MI (2017)



Source: healthcare.gov, plans in Detroit, MI (2017)

HealthCare.gov Individuals & Families Small Businesses Log In ESPAÑOL 2017 health insurance plans & prices People covered: Primary (Age 40) with estimated tax **EDIT** credit (not your premium) of \$29.46 per month Molina Health Insurance Marketplace · Molina Marketplace Bronze Plan Bronze HMO Plan ID: 40047MI0010003 Medical providers & Estimated monthly Deductible Out-of-pocket Copayments / Estimated total yearly premium maximum Coinsurance costs prescription drugs covered \$6,650 \$162.69 \$2,530 \$7.150 Emergency room care: \$350 Copay after deductible 1 prescription drugs covered Individual Total Was: \$192.15 Individual Total Generic drugs: \$33 0 medical providers covered EDIT Primary doctor: \$35 Specialist doctor: \$80 Copay EDIT after deductible LIKE THIS PLAN QUICK VIEW DETAILS ■ COMPARE Simple Choice Molina Health Insurance Marketplace · Molina Marketplace Options **Bronze Plan** Bronze HMO Plan ID: 40047MI0070002 Estimated monthly Deductible Out-of-pocket Copayments / Estimated total yearly Medical providers & premium maximum Coinsurance costs prescription drugs covered \$6,650 \$7,150 \$2,673 \$166.32 Emergency room care: 50% 1 prescription drugs covered Coinsurance after deductible Individual Total Was: \$195.78 Individual Total Generic drugs: \$35 0 medical providers covered EDIT Primary doctor: \$45 Copay before deductible/50%

Source: healthcare.gov, plans in Detroit, MI (2017)

Marketplace Plan Comparison Worksheet

		Marke	tplace Plan Compar	rison Workshe	et			
Ap	plicant Name:	APTC (monthly):			Date:			
# of people in the plan:		Eligible for cost-sharing reductions?			□ No	□ 73% AV	□ 87% AV	□ 94% AV
		Option 1 (or	Option 1 (or Current Plan)					Option 3
Ins	surance company							
He	alth plan name							
М	etal tier (Bronze, Silver, Gold, Platinum)							
Pla	in type (HMO, PPO, POS, EPO, or other)							
М	onthly premium (after tax credit)							
De	ductible (medical/drug or combined)							
Ou	t-of-Pocket Maximum (OOP Max)							
	OUT-OF-NETWORK DEDUCTIBLE / OOP MAX							
(COST-SHARING CHARGES (COPAYS / COINSURANCE)	AM	DUNT		AMOUNT			AMOUNT
		PRE-DEDUCTIBLE	AFTER DEDUCTIBLE	PRE-DEDUCTIE	BLE AFT	ER DEDUCTIBLE	PRE-DEDUCTIBL	E AFTER DEDUCTIBLE
Pri	mary Care Provider (PCP) visit							
	OUT-OF-NETWORK (IF APPLICABLE)							
Sp	ecialist visit							
	OUT-OF-NETWORK (IF APPLICABLE)							
	Generic (Tier 1)							
Sc	OUT-OF-NETWORK (IF APPLICABLE)							
Prescription drugs	Preferred brand name (Tier 2)							
tion	OUT-OF-NETWORK (IF APPLICABLE)							
crip	Non-preferred brand name (Tier 3)							
Pres	OUT-OF-NETWORK (IF APPLICABLE)							
	Specialty (Tier 4)							
	OUT-OF-NETWORK (IF APPLICABLE)							
En	nergency Room (ER) visit							
	OUT-OF-NETWORK (IF APPLICABLE)							
Inj	patient hospital stay							
	OUT-OF-NETWORK (IF APPLICABLE)							
Ot	her service:							

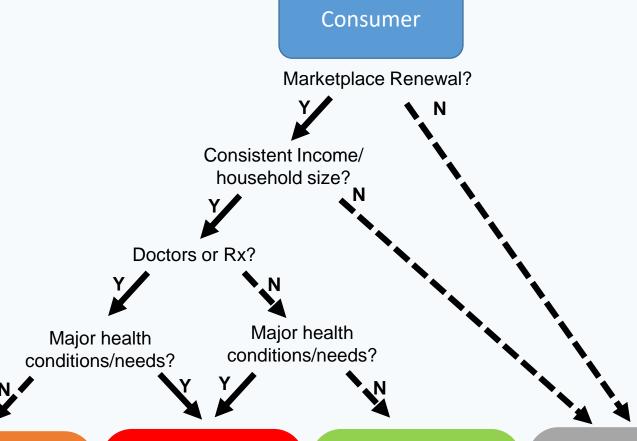
Source: CBPP, available at www.healthreformbeyondthebasics.org/marketplace-plan-comparison-worksheet

Marketplace Plan Comparison Worksheet

	Option 1 (or Current Plan)		Opti	ion 2	Option 3	
	PRE-DEDUCTIBLE	AFTER DEDUCTIBLE	PRE-DEDUCTIBLE	AFTER DEDUCTIBLE	PRE-DEDUCTIBLE	AFTER DEDUCTIBLE
Other service:						
Other service:						
Other service:						
HEALTH CARE PROVIDERS	IN NETWOR	k/covered?	IN NETWOR	k/covered?	IN NETWOR	k/covered?
Current doctor/provider:						
Other provider or hospital:						
Current prescription(s):						
Other prescription(s):						
OTHER CONSIDERATIONS						
Other consideration:						
Other consideration:						
Other consideration:						
Other details to note:						

Section 4 Workflow Strategies

Targeting Assistance based on Health Needs



Start with Window Shopping Focus on Doc/Rx and 1st \$ coverage Likely Bronze and Silver Start with Window Shopping Focus on Doc/Rx and cost-sharing Likely Silver or Gold Start with Window
Shopping
Focus on price and
1st \$ coverage
Help find a PCP
Likely Bronze

Start with application Collect information about health needs

Targeting Assistance based on Health Needs

Scheduling/ Reminder Call Waiting Area/ Lobby Assister Appointment

To prepare for the appt, ask consumer to:

- Compile list of providers
- Bring in Rx with dose/vial
- Write down any health issues/concerns

Staff engage consumers to:

- Review health needs info;
 OR
- Compile list of providers
- Write down Rx with dose
- Write down any health issues/concerns
- Health care utilization in past year
- Estimate of care utilization/ procedures for the coming year

Tailor plan selection based on:

- Existing providers
- Current Rx
- Health needs/ conditions
- Anticipated utilization

Targeting Assistance based on Health Needs



KEEP WITH YOUR IMPORTANT RECORDS

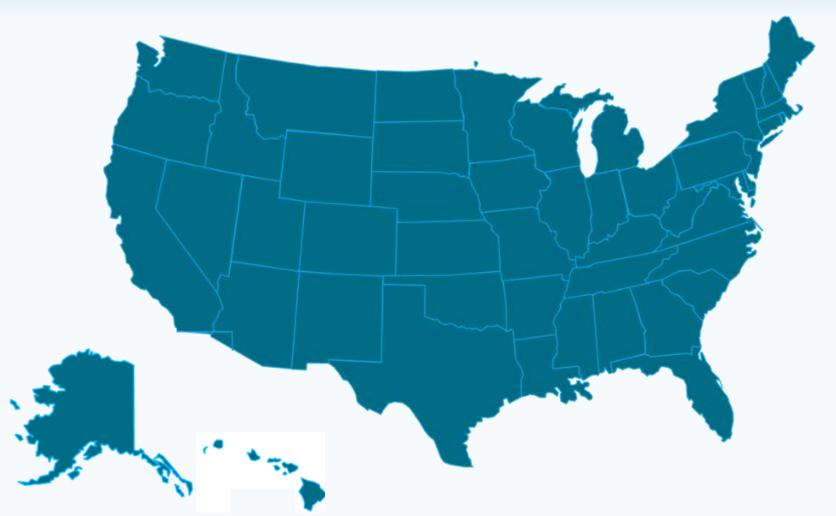
ACA Consumer Intake and Appointment Form

			Demographics + H	ousehold	info				
Name:			Address:	Zip code:					
Email:			Preferred pho	ne:					
			Household infe	ormation					
Name	DOB	Income source	Amount	Currently insured?	Other available in (employer/Medica		US Citizen?		
self					(
		To	otal Household Income	\$					
			tal i loudoliloiu ilioolilo	Ψ					
Current insu	rance: Car	rier:	Effective Dates:		to				
		can Native? [] Yes							
			the past 6 months? [] \	Yes [] No V	Which family member	ers?			
			Appointment In	nformation	า				
Date & Tim	e:		PI	ace:					
Navigator:		Pho	one:		Email:				
		Currer	nt Provider & Med	ication Inf	formation				
	Current	Physician Informa	ation	С	urrent Medication	Information			
Name				Medication & Dosage Generic, if available					

Source: Enroll Virginia

Q & A Session 2

GOOD LUCK IN OEP 5!!!



Dave Chandrasekaran Training Consultant

dave.chandrasekaran@gmail.com Washington, DC Center on Budget and Policy Priorities Health Reform Beyond the Basics

<u>www.healthreformbeyondthebasics.org</u> <u>beyondthebasics@cbpp.org</u>